

July 26, 2022

Board of Supervisors
County of Ventura
800 South Victoria Avenue
Ventura, California 93009

SUBJECT:

Approval of, and Authorization for the Purchasing Agent or Designee to Sign, an Amendment to the Master Software License and Services Agreement Between the County, on Behalf of the Ventura County Health Care Plan (VCHCP), and Cognizant TriZetto Software Group, Inc., Providing For, Among Other Things, Hosting of Product License QNXT Machine Readable File Adapter; Approval of, and Authorization for the Purchasing Agent or Designee to Sign, on Behalf of VCHCP, Services Change Request Form to Implement Hosting Changes; and Approval of, and Authorization for the Purchasing Agent or Designee to Sign, on Behalf of VCHCP, a Statement of Work for QNXT Consulting Services, Increasing the Overall Maximum Contract Amount from \$6,112,132 to \$6,273,348 (an Increase of \$161,216), Effective July 1, 2022 Through September 30, 2026.

RECOMMENDATIONS:

1. That your Board approve, and authorize the Purchasing Agent or designee to sign, on behalf of the Ventura County Health Care Plan (VCHCP), an Amendment to the Master Software License and Services Agreement with Cognizant TriZetto Software Group, Inc., for the purchase of product licenses and hosting, QNXT Machine Readable File Adapter (collectively, QNXT MRF) for the period July 1, 2022 through June 30, 2025, in an amount not to exceed \$121,708.
2. That your Board approve, and authorize the Purchasing Agent or designee to sign, on behalf of VCHCP, a Services Change Request Form Agreement with Cognizant TriZetto Software Group, Inc., to implement hosting changes.
3. That your Board approve, and authorize the Purchasing Agent or designee to sign, on behalf of VCHCP, a Statement of Work for myQNXT Consulting Services with Cognizant TriZetto Software Group, Inc., in an amount not to exceed \$39,508.

FISCAL IMPACT:

Mandatory: No
Authority: VCHCP Operational Performance
Funding Match Required: None
Impact on other Departments: None

Summary of Revenues and Costs:		FY 2022-23	FY2023-24
Revenues:		\$0	\$0
Costs:			
	Direct	\$84,512	\$38,352
	Indirect-Dept	\$0	\$0
	Indirect-County CAP	\$0	\$0
	Total Cost	\$84,512	\$38,352
	Net County Cost	\$84,512	\$38,352
	Recovered Indirect Costs	\$0	\$0

The appropriations needed for this contract are included in the operational plan of the VCHCP.

CURRENT FISCAL YEAR BUDGET TABLE

FY 2022-23 Budget Projection for Ventura County Health Care Plan Fund E-510 Division 3390				
	Adopted Budget	Adjusted Budget	Estimate to Year-End	Estimated Savings/(Deficit)
Expenditures	\$85,491,647	\$85,491,647	\$85,491,647	\$0
Revenue	\$85,537,531	\$85,537,531	\$85,537,531	\$0
Operational Income/ (Loss)	\$45,884	\$45,884	\$45,884	\$0

*includes interest and fixed assets

BACKGROUND:

VCHCP provides medical benefits to County of Ventura employees and their families. VCHCP uses an administrative software system developed by TriZetto Corporation (TriZetto) for claims processing and revenue management.

VCHCP's original Agreement with TriZetto was approved by your Board on January 10, 2012. VCHCP chose TriZetto for the purpose of acquiring an enterprise-wide

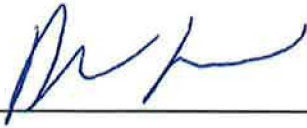
administrative system that would allow VCHCP to take advantage of current technology to improve the health of its members, provide more cost-effective and user-friendly services, streamline operational processes, and remain compliant with the new and continuously changing regulatory requirements.

DISCUSSION:

The amendment presented to your Board today (Exhibit 1) is to license QNXT MRF Adapter for period July 1, 2022 through June 30, 2025, in an amount not to exceed \$121,708. The QNXT MRF Adapter will create file extracts necessary to be compliant with new federal law regarding transparency of pricing. The associated Services Change Request Form (Exhibit 2) is for the services necessary to initiate and implement the QNXT MRF Adapter. The Statement of Work associated with myQNXT is necessary to initiate and implement the myQNXT changes to support the adapter (Exhibit 3) with a one-time services amount not to exceed \$39,508.

The rate and fee information for this contract is exempt from disclosure under the Public Records Act (Gov. Code, Section 6254.22) and is redacted in the attached exhibits. An unredacted copy is available to Board members on request.

This letter has been reviewed by the County Executive Office, County Counsel, Information Technology Services Department, General Services Agency/Procurement Services and the Auditor-Controller's office. If you have any questions regarding these recommendations, please contact Dee Pupa at (805) 981-5006.



Dee Pupa
Health Care Agency Deputy Director Managed Care
Health Care Plan Administrator



Barry L. Zimmerman
Health Care Agency Director

Exhibit 1 – Amendment to Master Software License and Services Agreement Adding TriZetto MRF Adaptor

Exhibit 2 – Services Change Request Form QNXT MRF Adapter

Exhibit 3 – Statement of Work myQNXT Consulting Services