



Setting the Standard in Health Care Excellence

May 14, 2024

Board of Supervisors
County of Ventura
800 South Victoria Avenue
Ventura, California 93009

SUBJECT:

Approval of, and Authorization for the Health Care Agency (HCA) Director or Designee to Sign, Amendment No. 2 to the Provider Services Agreement – Community Supports With the Ventura County Medi-Cal Managed Care Commission, Doing Business as Gold Coast Health Plan (Gold Coast Health Plan), and Amendment No. 3 to the Provider Services Agreement – Enhanced Care Management With Gold Coast Health Plan, Permitting Billing by Invoice and Other Methods Approved by the Department of Health Care Services; Ratification of HCA's Performance Under the Terms of the Amendments in Anticipation of Your Board's Approval.

RECOMMENDATION:

That your Board approve, and authorize the Health Care Agency (HCA) Director or designee to sign, Amendment No. 2 to the Provider Services Agreement –Community Supports with the Ventura County Medi-Cal Managed Care Commission, doing business as Gold Coast Health Plan (Gold Coast Health Plan), and Amendment No. 3 to the Provider Services Agreement – Enhanced Care Management With Gold Coast Health Plan, permitting billing by invoice and other methods approved by the Department of Health Care Services (DHCS), and ratify HCA's performance under the terms of the amendments in anticipation of your Board's approval.

REASON FOR RATIFICATION:

To address a backlog of unbilled services, HCA authorized submission of invoice billings to Gold Coast Health Plan in anticipation of your Board's approval of the amendments.

FISCAL IMPACT:

There is no fiscal impact with this item.

STRATEGIC PLAN PRIORITY:

The item presented in this Board letter supports the Healthy, Safe, and Resilient Communities strategic priority of the County Strategic Plan as it is designed to meet the goal of providing access to quality healthcare required for our community to thrive.

DISCUSSION:

Launched in January 2022, the California Advancing and Innovating Medi-Cal (CalAIM) program serves the needs of Medi-Cal's most at-risk beneficiaries through enhanced care management and community supports services to address social needs such as medically supportive foods, personal care or respite services, environmental home modifications, and housing supports. HCA's Ambulatory Care Division serves as the implementation hub for the development, launch, and administration of these services under agreements with Gold Coast Health Plan, in coordination with and across several County agencies and HCA departments.

Under the current Provider Services Agreement – Enhanced Care Management and Provider Services Agreement – Community Supports, bills for services must be submitted to Gold Coast on standard Medi-Cal forms and through a claims submission process typically used for billing for health care services. However, some County agencies providing CalAIM services do not have automated billing systems that can generate claims in the prescribed format. Also, some CalAIM services with high volumes of patient encounters are not well-suited to billing through electronic health record systems used for health care claims.

DHCS has issued guidance permitting Medi-Cal managed care plans to accept claims through invoices and other methods typically not used for health care billing, provided that the claims include minimum required data elements. The proposed amendments would revise the agreements to authorize submission of claims to Gold Coast through invoices or other DHCS-approved processes.

This letter has been reviewed by the County Executive Office, County Counsel, and Auditor- Controller's Office. If you have any questions regarding this item, please contact John Polich, HCA Deputy Director for Government and Regulatory Affairs, at (805) 677-5140.


Barry L. Zimmerman
Health Care Agency Director

Exhibit 1 – Gold Coast Health Plan – Amendment No. 2 to Provider Services Agreement
– Community Supports

Exhibit 2 – Gold Coast Health Plan – Amendment No. 3 to Provider Services Agreement
– Enhanced Care Management