
Setting the Standard in Health Care Excellence

June 18, 2024

Board of Supervisors
County of Ventura
800 South Victoria Avenue
Ventura, California 93009

SUBJECT:

Approval of, and Authorization for the Purchasing Agent or Designee to Sign, Amendment #14 to the Master Software License and Services Agreement Between the County, on Behalf of the Ventura County Health Care Plan (VCHCP), and Cognizant Trizetto Software Group, Inc., Providing For, Upgrade of Existing 5mb AT&T Circuit Between the County and Cognizant; Approval of, and Authorization for the Purchasing Agent or Designee to Sign, on Behalf of the VCHCP, Services Change Request Form to Implement the Circuit Upgrade; Approval of, and Authorization for the Purchasing Agent or Designee to Sign, on Behalf of the VCHCP, Services Change Request Form for Consulting Fees for QNXT Upgrade From Version 5.8 R2 to 6.0 R3, Increasing the Overall Maximum Contract Amount from \$6,357,348 to \$6,419,419 (an Increase of \$62,071), Effective July 1, 2024 Through September 30, 2026.

RECOMMENDATION:

1. That your Board approve, and authorize the Purchasing Agent or designee to sign, on behalf of the Ventura County Health Care Plan (VCHCP), Amendment 14 to the Master Software License and Services Agreement with Cognizant Trizetto Software Group, Inc., for the upgrade of existing 5mb AT&T circuit between the County and Cognizant for the period of July 1, 2024 through September 30, 2026, in an amount not to exceed \$57,750.
2. That your Board approve, and authorize the Purchasing Agent or designee to sign, on behalf of VCHCP, a Services Change Request Form to implement the circuit upgrade.
3. That your Board approve, and authorize the Purchasing Agent or designee to sign, on behalf of VCHCP, a Services Change Request Form for Consulting Fees for QNXT Upgrade from Version 5.8 R2 to 6.0 R3, in an amount not to exceed \$4,321.

FISCAL IMPACT:

Mandatory: No
Source of Funding: VCHCP Operational Performance
Funding Match Required: None
Impact on other Departments: None

Summary of Revenues and Costs:		FY 2023-24	FY 2024-25
Revenues:		\$0	\$0
Costs:			
	Direct	\$0	\$32,836
	Indirect-Dept	\$0	\$0
	Indirect-County CAP	\$0	\$0
	Total Cost	\$0	\$32,836
	Net County Cost	\$0	\$32,836
	Recovered Indirect Costs	\$0	\$0

The appropriations needed for this contract are included in the operational plan of the VCHCP.

CURRENT FISCAL YEAR BUDGET TABLE

Current FY 2023-24 Budget Projection for Ventura County Health Care Plan Fund E-510 Division 3390				
	Adopted Budget	Adjusted Budget	Estimate to Year-End	Estimated (Savings/Deficit)
Expenditures	\$ 83,981,956	\$ 85,202,550	\$ 83,618,443	\$ 1,584,107
Revenue	\$ 84,170,439	\$ 84,170,439	\$ 83,487,796	\$ (682,643)
Operational Income/(Loss)	\$ 188,483	\$ (1,032,111)	\$ (130,647)	\$ 901,464

*Includes interest and fixed assets

STRATEGIC PLAN PRIORITY:

The item presented in this Board letter supports the Healthy, Safe, and Resilient Communities strategic priority of the County Strategic Plan as it supports the goal of providing equitable and timely access to quality healthcare.

BACKGROUND:

VCHCP provides medical benefits to County of Ventura employees and their families. VCHCP uses an administrative software system developed by TriZetto Corporation (TriZetto) for claims processing and revenue management.

VCHCP's original Agreement with TriZetto was approved by your Board on January 10, 2012. VCHCP chose TriZetto for the purpose of acquiring an enterprise-wide administrative system that would allow VCHCP to take advantage of current technology to improve the health of its members, provide more cost-effective and user-friendly services, streamline operational processes, and remain compliant with the new and continuously changing regulatory requirements.

DISCUSSION:

The amendment presented to your Board today (Exhibit 1) is for the upgrade of existing 5mb AT&T circuit between the County and Cognizant which will be upgraded to 50mb and is required to mitigate severe performance and bandwidth issues due to higher utilization of Cognizant applications and services and increased VCHCP staffing levels. The cost for this upgrade is not to exceed \$57,750. The Services Change Request Form (Exhibit 2) is to implement the circuit upgrade. The Services Change Request Form (Exhibit 3) is for Consulting Fees for QNXT upgrade from version 5.8 R2 to 6.0 R3, in an amount not to exceed \$4,321.

This letter has been reviewed by the County Executive Office, County Counsel, Information Technology Services Department, General Services Agency/Procurement Services and the Auditor-Controller's office. If you have any questions regarding these recommendations, please contact Dee Pupa at (805) 981-5006.



Dee Pupa
Health Care Agency Deputy Director Managed Care
Health Care Plan Administrator



Barry Zimmerman
Health Care Agency Director

Exhibit 1 - Amendment to Master Software License and Services Agreement

Exhibit 2 – Services Change Request Form Circuit Upgrade

Exhibit 3 – Services Change Request Form QNXT upgrade Consulting Fees