

**Amendment No. 2 to  
Ventura County Contract No. 8645**

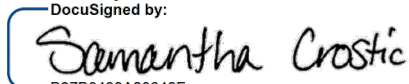
The County of Ventura (County) and SysInformation Healthcare Services, LLC dba 1st Credentialing hereby agree that the agreement identified as Ventura County Contract No.8645 previously entered into by the parties is amended, effective April 9, 2024, as follows:

1. Extend the term of the contract through December 31, 2025.
2. Increase the contact not-to-exceed amount by \$425,000 from \$550,000 to \$975,000 for services from January 1, 2022 through December 31, 2025.

All other terms and conditions of the Contract, as amended, remain the same.

**Client: County of Ventura**

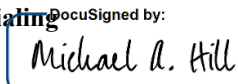
DocuSigned by:

By:   
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Date: 4/9/2024

**SysInformation Healthcare Services, LLC dba 1st  
Credentialing**

DocuSigned by:

By:   
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Date: 4/9/2024

**Certificate Of Completion**

Envelope Id: 2E3A8E790F724AD38953083031034CC7

Status: Completed

Subject: Complete with DocuSign: SysInformation Healthcare Services LLC dba 1st Credentialing - A2 K8645...

Type of document:

Type of Invoice:

Source Envelope:

Document Pages: 1

Signatures: 2

Envelope Originator:

Certificate Pages: 5

Initials: 0

Therese Garman

AutoNav: Enabled

800 S. Victoria Avenue

Envelopeld Stamping: Enabled

#L4615

Time Zone: (UTC-08:00) Pacific Time (US &amp; Canada)

Ventura, CA 93009

Terry.Garman@ventura.org

IP Address: 157.145.220.3

**Record Tracking**

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4/9/2024 10:16:54 AM

Terry.Garman@ventura.org

Security Appliance Status: Connected

Pool: StateLocal

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Pool: Carahsoft OBO County of Ventura

Location: DocuSign

**Signer Events****Signature****Timestamp**

Michael A. Hill

michael.hill@equalizercm.com

President

Security Level: Email, Account Authentication  
(None)

DocuSigned by:



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Sent: 4/9/2024 10:20:16 AM

Viewed: 4/9/2024 12:47:20 PM

Signed: 4/9/2024 12:47:44 PM

Signature Adoption: Pre-selected Style

Using IP Address: 212.102.61.149

**Electronic Record and Signature Disclosure:**

Accepted: 4/9/2024 12:47:20 PM

ID: fd1f2497-3c75-4a95-90ec-3b162380bf15

Sam Crostic

sam.crostic@ventura.org

Senior Buyer

Security Level: Email, Account Authentication  
(None)

DocuSigned by:



B37B0499A20642F...

Sent: 4/9/2024 12:47:46 PM

Viewed: 4/9/2024 1:46:44 PM

Signed: 4/9/2024 1:50:18 PM

Signature Adoption: Uploaded Signature Image

Using IP Address: 157.145.220.3

**Electronic Record and Signature Disclosure:**

Accepted: 4/9/2024 1:46:44 PM

ID: 0bcbbb8b-a5e0-4c1e-92a3-542b6d397740

**In Person Signer Events****Signature****Timestamp****Editor Delivery Events****Status****Timestamp****Agent Delivery Events****Status****Timestamp****Intermediary Delivery Events****Status****Timestamp****Certified Delivery Events****Status****Timestamp****Carbon Copy Events****Status****Timestamp**

Carbon Copy Events	Status	Timestamp
Heidi Henderson heidi@1stcredentiaing.com Security Level: Email, Account Authentication (None) <b>Electronic Record and Signature Disclosure:</b> Not Offered via DocuSign	COPIED	Sent: 4/9/2024 1:50:19 PM
Catherine Bek Catherine.Bek@ventura.org Compliance and Enrollment Ventura County Health Care Agency Security Level: Email, Account Authentication (None) <b>Electronic Record and Signature Disclosure:</b> Not Offered via DocuSign	COPIED	Sent: 4/9/2024 1:50:20 PM Viewed: 4/10/2024 10:54:31 AM
VCMC AP VCMC.AccountsPayable@ventura.org Security Level: Email, Account Authentication (None) <b>Electronic Record and Signature Disclosure:</b> Not Offered via DocuSign	COPIED	Sent: 4/9/2024 1:50:20 PM

Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	4/9/2024 10:20:17 AM
Certified Delivered	Security Checked	4/9/2024 1:46:44 PM
Signing Complete	Security Checked	4/9/2024 1:50:18 PM
Completed	Security Checked	4/9/2024 1:50:20 PM

Payment Events	Status	Timestamps
<b>Electronic Record and Signature Disclosure</b>		

## **ELECTRONIC RECORD AND SIGNATURE DISCLOSURE**

From time to time, Carahsoft OBO County of Ventura (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

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### **Withdrawing your consent**

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

### **Consequences of changing your mind**

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

### **All notices and disclosures will be sent to you electronically**

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

#### **How to contact Carahsoft OBO County of Ventura:**

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: Catherine.Bek@ventura.org

#### **To advise Carahsoft OBO County of Ventura of your new email address**

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at Catherine.Bek@ventura.org and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

#### **To request paper copies from Carahsoft OBO County of Ventura**

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to Catherine.Bek@ventura.org and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

#### **To withdraw your consent with Carahsoft OBO County of Ventura**

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an email to Catherine.Bek@ventura.org and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

### **Required hardware and software**

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

### **Acknowledging your access and consent to receive and sign documents electronically**

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify Carahsoft OBO County of Ventura as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by Carahsoft OBO County of Ventura during the course of your relationship with Carahsoft OBO County of Ventura.