

**Exhibit D**  
Amended Performance Metrics

<b>Performance Indicator – NCCHC Accreditation</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Initial NCCHC accreditation No Later Than April 1, 2024	100% Essential 85% Important	\$25,000 initial \$10,000 per quarter or fraction thereof until accreditation
Maintain NCCHC accreditation	100% Essential 85% Important	\$25,000 on date of loss \$10,000 per quarter of fraction thereof until re-accreditation
<b>Performance Indicators - Intake</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Intake screenings are completed within four hours of arrival at the detention facility	90%	\$500 per inmate below threshold
A mental health professional will evaluate any symptomatic patient referred during the intake process and not to exceed 24 hours.	100%	\$1,000 per inmate below threshold
Patients with apparent medical conditions will be referred to an onsite provider or contacted by phone if afterhours.	100%	\$1,000 per inmate below threshold
<b>Performance Indicators - Health Assessments</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Newly admitted inmates will receive a comprehensive health assessment and history within fourteen days of their intake date.	95%	\$1,000 per inmate below threshold
Newly admitted inmates will receive a mental health assessment within fourteen days of their intake date.	95%	\$1,000 per inmate below threshold
Newly admitted inmates will receive an oral screening within fourteen days of their intake date.	95%	\$1,000 per inmate below threshold

<b>Performance Indicators - Chronic Disease</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Any individual with a stable chronic disease will be seen by a provider within 7 days	95%	\$1,000 per inmate below threshold
Any individual with an unstable chronic disease will be seen by a provider within 48 hours.	100%	\$1,000 per inmate below threshold
Ongoing medications are administered without gap across refill and renewal junctures.	95%	\$500 per inmate below threshold
Individuals with a diagnosis of hypertension who have been in the facility for more than 3 months have consistent blood pressure readings at 140/90 or lower.	90%	\$1,000 per inmate below threshold
Individuals with a diagnosis of diabetes who have been in the facility for more than 3 months have a HgA1C of 7.5% or below.	90%	\$1,000 per inmate below threshold
Individuals with asthma will have a baseline peak flow.	95%	\$500 per inmate below threshold
Individuals with asthma and considered to be unstable will have peak flow testing at each chronic care appt.	95%	\$1,000 per inmate below threshold
Provider documents status of patient's condition i.e., poor, fair, good	95%	\$500 per inmate below threshold
<b>Performance Indicators - Dental</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Individuals requesting dental care are seen for non-emergent issues within 14 days	95%	\$500 per inmate below threshold
Individuals requesting dental care are seen for emergent issues within 48 hours	95%	\$1,000 per inmate below threshold
Individuals remaining in custody for over one year will receive preventive care and teeth cleaning.	95%	\$500 per inmate below threshold
<b>Performance Indicators - Medication Management and Administration</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Number of stock medications not filled and administered within 24 hours of being prescribed	95%	\$500 per inmate below threshold

Number of newly admitted inmates currently on medications and not receiving medications within 24 hours (stock) and 48 hours for prescribed after intake.	95%	\$1,000 per inmate below threshold
Number of individuals receiving medications without missing dosages	95%	\$1,000 per inmate below threshold
Number of individuals refusing medications three times in a row or five times in a month and not seeing a provider to address this and document their discussion with the inmate and disposition.	95%	\$1,000 per inmate below threshold
New medications are administered within the timeframe ordered by the provider, or within a <del>24-hour</del> 24-hour timeframe (stock med) and/or prescribed within a 48 hours.	95%	\$1,000 per inmate below threshold
<b>Performance Indicators - Mental Health</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Inmates will have a mental health assessment within fourteen days of their intake date.	97%	\$1,000 per inmate below threshold
Inmates referred for non-emergent psychiatric evaluations will be seen within seven days.	95%	\$1,000 per inmate below threshold
Inmates identified as having a serious mental illness (SMI) in the community shall be seen at least every 30 days, whether or not they are on psychotic medication for the first 90 days of incarceration.	95%	\$1,000 per inmate below threshold
SMI inmates or inmates on psychotropic medications shall be seen at least every 90 days,	95%	\$1,500 per inmate below threshold
Patients will be seen by mental health within 24 hours of a suicide watch clearance (discharge), then 3 days after discharge., followed by one week post suicide watch and monthly thereafter unless more frequently needed	100%	\$1,500 per inmate below threshold
<b>Performance Indicators - Sick Call Requests</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Sick call requests shall be time and date stamped within 24 hours of receipt by nursing	95%	\$500 per inmate below threshold

Individuals will be seen within 24 hours (after receipt) of request.	95%	\$1,000 per inmate below threshold
Inmates referred by nursing triage to see medical, dental, or mental health will be seen within 48 hours of referral.	95%	\$1,000 per inmate below threshold
<b>Performance Indicators - Off-Site Services</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Upon return from an ER visit, procedure, or hospitalization, the RN will assess that individual and will follow-up up with the physical for additional orders.	98%	\$2,000 per inmate below threshold
Patients referred for non-emergent specialty appointments are seen within 4 weeks of the referral.	95%	\$1,000 per inmate below threshold
Patients referred for urgent consultation (not needing immediate care) will be seen in 2 weeks.	95%	\$1,500 per inmate below threshold
Upon return from an ER, the patient is placed in the observation housing until seen by a provider and cleared.	95%	\$500 per inmate below threshold
<b>Performance Indicators - Labs</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Labs will be drawn within 48 hours of the order	95%	\$500 per inmate below threshold
Stat labs ordered, drawn, and results received within 4 hours	95%	\$1,000 per inmate below threshold
Labs and radiological studies are reviewed, signed off, and scanned within 24 hours.	95%	\$500 per inmate below threshold
<b>Performance Indicators - Insurance Enrollment</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Individuals hospitalized longer than 24 hours and meeting the criteria will have completed an application for the MCIP program.	95%	\$500 per inmate below threshold
<b>Performance Indicators - Discharge Planning</b>	<b>Thresholds</b>	<b>Amount Assessed</b>

Inmates prescribed psych medications at the time of their release will receive either a script or actual medication upon release	95%	\$500 per inmate below threshold
<b>Performance Indicators - Grievances</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Non-emergency grievances resolved in 14 days	95%	\$500 per grievance below threshold
Percentage of grievances that were found to be in favor of the inmate	95%	\$500 per grievance below threshold
<b>Performance Indicators - Staffing</b>	<b>Thresholds</b>	<b>Amount Assessed</b>
Staff trained on suicide prevention within the first 90 days of hire	95%	\$1,000 per non-compliant staff
Staff receiving yearly training on suicide prevention	100%	\$1,500 per non-compliant staff
The on-call Provider will respond to calls from the facility within 15 minutes during evenings, weekends, and holidays	100%	\$1,000 per occurrence below threshold