

**County of Ventura
COVID-19 AAR/IP:
Reflecting,
Documenting, and
Moving Forward**

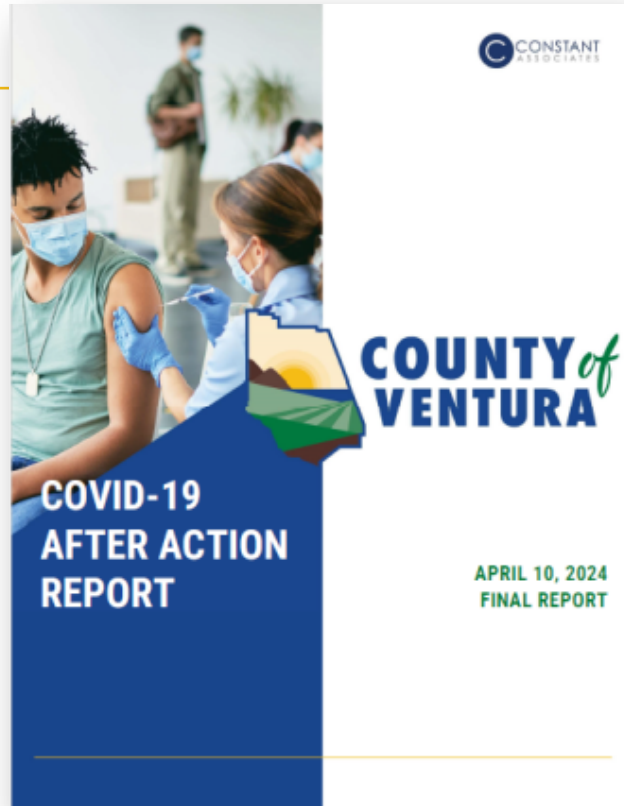
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Introduction

AAR Reporting Period: March 2020
– February 2023

After Action Report (AAR) is a comprehensive document capturing the local response to the pandemic, documenting experiences, identifying best practices, and highlighting lessons learned to guide future public health emergencies.



Strategic Response and Flexibility

Overview:

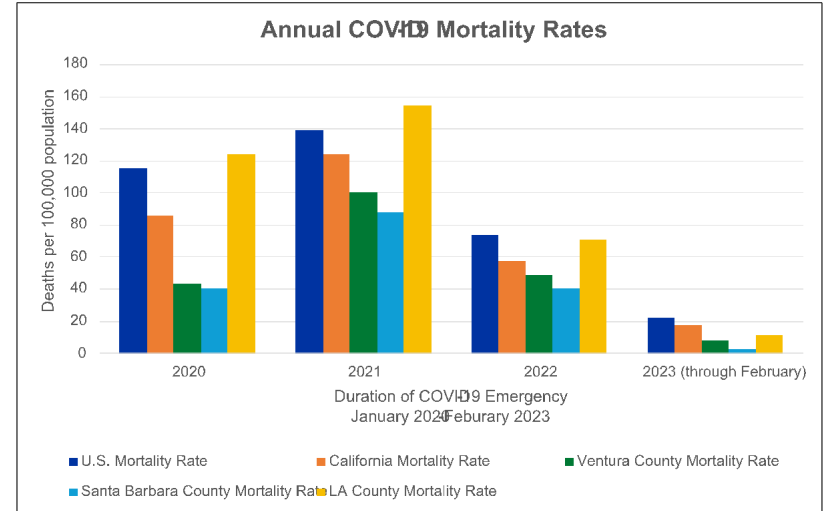
- Response in alignment with Board Directives
- Compliance with State and Federal Orders and Guidance
- Novel Virus
- Evolving Science

Case Summary (as of February 2023)

- Total Cases: 240, 803
- Total Deaths: 1,676

Learning from Data and Science

- Local decisions regarding restrictions, mask mandates, and resource allocation were based on scientific evidence and alignment with federal and state orders and guidance.
- This data driven approach helped Ventura County achieve lower COVID-19 mortality rates compared to the rest of the Country, California, and neighboring counties.



Chapter 1: County Operations and Coordination

FINDINGS

Emergency Management

- COVID Task Force
- Deployment of DSW
- COOP

County Staff

- Organizational Strength and Agility
- COVID-19 Paid Sick Leave Policy

Internal Communications

- Regular meetings and emails

Response Logistics and Finance

- Rapid Procurement
- Engaging a COVID-19 consultant
- Clarity on countywide procurement policy

Chapter 2: Public Communication and External Coordination

FINDINGS

Public Management Dissemination

- Communication through various channels
- Managing the scale of public inquiries

Information and

Coordination with Educational Districts

- Partnerships with School Districts
- Wellness Centers
- Educational Resource Needs

Coordination with State, Local, City, and Special Districts

- Unified and Coordinated communication
- Frequently changing

County of Ventura COVID-19 After Action Report

Chapter 3: Social Services and Community Resources

FINDINGS

Community Assistance and Recovery

- Rental Assistance
- Farmworker Household Assistance Program
- Food & Meal Services

Project Roomkey/Homekey

- Provided over 850 individuals temporary shelter
- Property Owner reluctance

Business Reopening and Recovery

- Business Assistance Grant Program
- Business Attestation for Reopening
- Business Ambassador Program
- Challenges ensuring linguistic inclusivity
- Permanent Business Closures

Chapter 4: Medical and Health Protective Measures

FINDINGS

Public Health Orders, Guidance, and Compliance

- Science-based decision making
- FAQ's
- Enforcing Public Health Orders

Contact Tracing

- Early-stage investigation and contact tracing

Testing

- Widespread testing sites
- Laboratory was among the first testing in the State
- Inconsistent Operating Hours

Vaccination

- Vaccine site leads
- Piloted vaccination sites
- Vaccination Clinic accessibility

Chapter 5: Healthcare Operations and Coordination

FINDINGS

Healthcare Coordination

- Regular communication
- Collaboration with ambulance services
- Staff Mental Health Resources

EMS

VCMC and Ambulatory Care Preparations and Operations

- PPE hygienists
- “Care B&B” housing
- Staffing Levels
- VCMC transfers to SNFs

Public Communication and Outreach

Televisio
n

Radio

Townhall
s

Electronic
Highway
Signage

Press
Conference
s

Social
Media

WhatsAp
p

Printed
Material
s



Innovation Strengths recognized by CONSTANT

Deployed 800
Disaster Service
Workers across 1,038
assignments.

Adopted a
multifaceted,
community-oriented
public messaging
approach.

Supported
businesses with
compliance,
attestation, and
reopening processes.

Public Health Lab
was one of the first
eight in California to
test for COVID-19.

Managed the
County's overall
vaccination site
operations.

Established transport
tents and integrated
telehealth services.

VCMC provided
"Care B&B" housing.

Engaged a COVID-19
consultant early to
maximize funding and
minimize audit risks
and General Fund
impacts.

Actionable Solutions

Incorporate	Incorporate Pandemic Response in Emergency Operations and Continuity of Operations Plans
Strengthen	Strengthen Disaster Service Worker Program
Enhance	Enhance Internal and Public Emergency Communication Plans
Scale Up	Scale Up Communication Teams During Emergencies
Increase	Increase Digital Accessibility
Develop	Develop Comprehensive Plans for a Community Testing and Vaccination Framework

Conclusion and Acknowledgements

CONSTANT would like to thank:

- County of Ventura Project Management Team
- Board of Supervisors
- County Departments
- Cities
- Partner Jurisdictions
- Healthcare Partners
- Educational Partners
- Community-Based Organizations
- Residents



The logo for the County of Ventura, featuring a stylized map of the county with a sun and mountains.

COUNTY *of*
VENTURA

A photograph showing a healthcare worker in a blue uniform and mask administering a vaccine to a person with dreadlocks wearing a green shirt and a blue mask. Other people are visible in the background.

THANK YOU

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