



## STATEMENT OF WORK

### Revenue Cycle Clean-up Services

This statement of work (“SOW”) begins on the Services Start Date set forth below and is governed by the Master Services Agreement executed between the County of Ventura (“CLIENT”) and CorroHealth, Inc. (“CH”) effective September 26, 2023 (“Agreement”). All capitalized terms not defined in this SOW have the definitions provided in the Agreement.

Services to be provided:	Revenue Cycle Clean-Up Services
Services Start Date (unless otherwise agreed by the Parties):	January 1 <sup>st</sup> , 2024
Services Effective Period ( ):	1 year
Fees:	At the fees provided in the Fee Schedule attached as Exhibit 1

The following terms and conditions are in addition to the terms and conditions in the Agreement. If these terms are inconsistent with the Agreement, these terms govern CH’s provision of the Services listed in this SOW.

#### 1. Services.

- a. Provision of Services. CH shall provide those services as more specifically described in Exhibit 1 (the “Services”), attached hereto and incorporated herein by reference.
- b. Qualifications. Each CH staff member will have experience related to the respective Services he or she provides and the appropriate education and background to provide such Services.
- c. Access to Systems; Working Days. CH may elect to provide Services at any time of any day, and CLIENT must provide CH constant access to CLIENT’s systems unless CLIENT provides 7 days’ advance notice of scheduled interruption or 24 hours’ advance notice of unscheduled interruption. CH observes the following holidays. When a holiday falls on a Sunday, it is observed the following Monday. CH reserves the option to work on weekends and holidays. CLIENT may require that CH perform Services on a weekend or holiday work, but CLIENT must schedule weekend or holiday work 30 days in advance.
  - i. US: New Year’s Day, Martin Luther King Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Eve Day, and Christmas Day. When a holiday falls on a Saturday, it is observed the preceding Friday. This holiday schedule is subject to change with advanced notice.
  - ii. India: New Year’s Day, Pongal, Republic Day, Tamil New Year, May Day, Indian Independence Day, Vinayagar Chathurthi, Gandhi Jayanti, Vijaya Dashmi, Diwali, and Christmas Day. This holiday schedule is subject to change with advance notice.

2. **Services Effective Period.** CH will begin providing Services on the date listed in the “Services Start Date” box above. The Services Effective Period will be subject to the termination. .

<b>County of Ventura</b>	<b>CorroHealth, Inc.</b>
By:	By:
Name:	Name: Scott Tudor
Title:	Title: CFO
Date:	Date:

# **EXHIBIT 1** **SCHEDULE OF SERVICES**

CH shall provide the following services to Provider at the fees indicated:

Services		FEE	Estimated Usage	Estimated Total
1	CorroHealth to work claims >366 with no claim transmit date. This will be worked by an adjustment team. The CorroHealth team will not appeal any of these claims	\$1550 per month, per FTE - beginning on January 1, 2024	Estimated 10 FTEs ~6 months ~45 Claims per FTE per day	\$15,500 per month for the estimated 10 FTEs (actual amount will vary based on actual number of FTEs)
2	CorroHealth to work claims >366 with discharge date in 2019 or prior. This will be worked by an adjustment team. The CorroHealth team will not appeal any of these claims.	\$1550 per month, per FTE, beginning on January 1, 2024		
3	CorroHealth to work claims >366 AND less than \$250 balance with discharge 2020, 2021, or 2022. The CorroHealth team will not appeal any of these claims. This will be worked by an adjustment team.	\$1550 per month, per FTE, beginning on January 1, 2024		
4	CorroHealth to work claims >366 AND >\$250 balance with discharge in 2020, 2021, or 2022. The CorroHealth team will appeal if/ as applicable. Appeals will not include the filing of any legal claim on behalf of the County.	\$1800 per month, per FTE, beginning on January 1, 2024	Estimated 15 FTEs ~8 months ~35 Claims per FTE per day	\$27,000 per month for the estimated 15 FTEs per month (actual amount will vary based on actual number of FTEs)

Statement of Work not-to-exceed amount is \$309,000 for calendar year 2024.

Payment Terms are net 30 days after the receipt of a correct invoice, in arrears for services rendered or deliverables based.