


**MEMORANDUM**

**Date:** November 13, 2023

**To:** Steve Carroll, EMS Administrator  
Ventura County Emergency Medical Services Agency

**From:** Michael O'Malia, Chair   
Emergency Medical Services Advisory Committee

**Subject:** 2021-22 and 2022-23 Ambulance Provider Contract Review

Committee Members present include: Bill Gallaher, Heather Padilla, Craig Stevens, Michael O'Malia, Audra Strickland and Dr. Daniel Shepherd. Bob Brooks was unable to attend the meeting due to a schedule conflict, but was able to review the material in advance. EMS Staff representatives include Steve Carroll, Chris Rosa and Adriane Gil-Stefansen.

In accordance with the terms and conditions of the Ventura County Emergency Ambulance Agreements, the Emergency Medical Services (EMS) Advisory Committee met on November 13, 2023 to review the ambulance contract performance for Fiscal Years 2021-22 and 2022-23. The review consisted of an administrative overview from EMS Agency staff and a presentation from American Medical Response and Gold Coast Ambulance management.

Specifically, the EMS Advisory Committee is responsible for evaluating whether the ambulance providers have met or exceeded the minimum response time requirements and met or exceeded the minimum continuous quality improvement program requirements as outlined in the agreements.

The EMS Advisory Committee found that the ambulance contractors have substantially met the minimum response time requirements and the minimum requirements in the Ventura County EMS CQI Plan. Additionally, the Committee would like to recognize the ambulance providers continued dedication, accomplishments, and contributions to the Ventura County EMS System, including a creative and effective response to the staffing shortages.