



April 17, 2024

Michael Parigian
Director - Forensic Services Bureau
Ventura County Sheriff's Office
800 South Victoria Ave.
Ventura, CA 93009-3500

Ref: QR-00-002035-C, sent by e-mail to michael.parigian@ventura.org

This proposal, QR-00-002035-C, supersedes proposal QR-00-002035-B submitted on December 21, 2023, which reduce the number of LiveScans that will be leased to 16. This revised proposal has been updated to make further updates to quantities, according to your request.

Dear Mr. Parigian:

IDEMIA I&S is pleased to present the Ventura County Sheriff's Office (VCSO) with the following quotation to provide a LiveScan Fleet replacement with service-model pricing.

We have provided a proposed solution, firm-fixed pricing, terms and conditions, and maintenance plans with this proposal.

IDEMIA I&S appreciates the opportunity to present this proposal, which will remain valid through October 16, 2024, after which availability and / or prices are subject to change. Gary Newlin, Director, Business Development, and Steven Brock, Sr. Manager Project / Program, would like the opportunity to speak with you to answer any questions you may have regarding the contents of this proposal and to ensure this proposal meets your expectations. You can contact Gary at (612) 839-9639 or gary.newlin@us.idemia.com or Steven at (703) 439-7114 or steven.brock@us.idemia.com. We look forward to speaking with you further.

Sincerely,

A handwritten signature in black ink, appearing to read "C Mayfield", written over a light blue horizontal line.

Casey Mayfield
Senior Vice President Justice and Public Safety
IDEMIA Identity & Security USA LLC

Ventura County Sheriff's Office

LiveScan as a Service – Fleet Replacement



INNOVATION . INTEGRITY . QUALITY . EXPERIENCE

QR-00-002035-C
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1 Solution Overview

The Ventura County Sherriff's Office (VCSO) has requested a quote for 14 ruggedized, palm-capable LiveScans. The units will be supported under a service model plan.

IDEMIA's fully integrated LiveScan solution provides VCSO the following features and benefits:

- A single-source vendor for all components of the LiveScan solution, including end-to-end support of the AFIS interface.
- Ability to search the VCSO AFIS and FBI Criminal Master File lights-out using Quick Ten Finger Search.
- A solution that ensures data integrity by performing automatic sequencing and duplicate print checking before the scanning is completed.
- A solution that is fully compliant with VCSO AFIS, FBI IAFIS / NGI EBTS, and ANSI / NIST image standards.
- Ability to perform quick check, review, and edit operations on each print.
- On-site installation and training is included, and under the LiveScan as a Service (LaaS) program, enhanced maintenance support is also included in the annual payments (see Section 2).

1.1.1 Ruggedized Tenprint & Palmprint LiveScan

IDEMIA I&S' Ruggedized Tenprint & Palm Capture LiveScan is a comprehensive fingerprinting and palm printing solution that quickly and easily captures and transmits high-quality images to meet your growing security needs. The Tenprint & Palm Capture LiveScan includes an easy-to-use, full-featured palm scanner that is efficiently housed in either a fixed or adjustable height cabinet. The workstation supports electronic AFIS submissions as well as submissions to card printers. The design draws upon IDEMIA I&S' extensive experience in supplying thousands of LiveScan units that are fully integrated with the AFISs of local, state, regional, and federal law



enforcement agencies, as well as with local RMS / JMS solutions.

The Microsoft Windows-based Ruggedized LiveScan offers superior scanning capabilities. It includes an FBI-certified tenprint and palm scanner that can capture and deliver unsurpassed image quality. The base scanner provides true 500 ppi, 256 gray-level input, and captures both 800x750 pixel rolled prints and 1600x1000 pixel slap prints. Optional upgrades include palm capture (upper, lower, and writer's palm prints) and 1000 ppi input.

After the Ruggedized Tenprint & Palm Capture LiveScan captures prints, automatic processing is performed. This includes image-quality measurements that are obtained by using our proprietary image-processing algorithm. Real-time quality assurance automatically detects if fingerprints are rolled correctly and ensures that each fingerprint image is in the correct location. This saves time and reduces the percentage of rejected submissions that are due to poor image quality. At stations equipped for palm print capture, automatic processing includes minutiae extraction and an assessment of image quality. Real-time quality assurance compares the left and right palm print images with the fingers from each hand to ensure that the palms and fingers are correctly paired. By using the Ruggedized Tenprint & Palm Capture LiveScan, you can evaluate the image data quality and integrity before acceptance and rescan low-quality prints. A keyboard and mouse are standard equipment, and the monitor is available with or without touchscreen capabilities.

With the Ruggedized LiveScan, users can track the status of each submission, obtain responses quickly, and resubmit fingerprint/palmprint records when necessary. Our software includes a user-friendly graphical user interface (GUI), as shown in Figure 1. We solicit feedback from our Users Group community to drive continual improvement and to achieve the highest customer satisfaction.



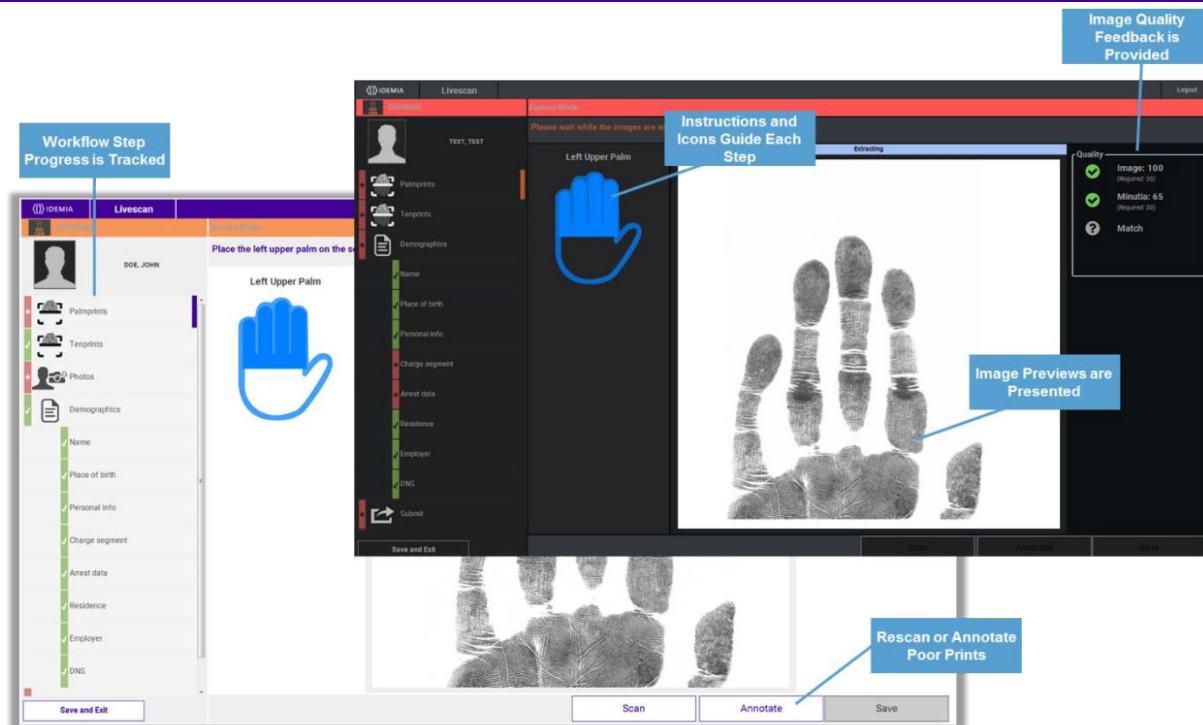


Figure 1: User Friendly GUI

The GUI makes it easy for operators to capture good prints and mugshot images. The operator can choose with a light or dark GUI

The station also offers a continued low cost of operation and ownership, with very little maintenance required. The station's precision scanning platen is waterproof, to protect it from various fluids and for ease of cleaning. For the fixed-height cabinet, the platen is located at the most ergonomically advantageous height of 39 inches. This height is based upon ergonomic standards for the 50th percentile of the population, making fingerprint processing easy for the largest pool of individuals. The motorized, adjustable-height cabinet can be set at the best height for ergonomic use by the operator or subject.

The central processing unit (CPU) is housed behind a lockable door in a compartment with vents and a fan. The compartment has room for an uninterruptible power supply (UPS), that is standard with the adjustable height cabinet and is optional with the fixed height cabinet. Other cabinet features include wheels for easy relocation, a foot pedal that support hands-free workflow advancement, and a sliding drawer that houses the keyboard.

1.2 Desktop LiveScan

IDEMIA's comprehensive fingerprinting solution portfolio includes the Desktop LiveScan. The station combines an easy-to-use, full-featured fingerprint scanner with the convenience of a desktop PC. It is designed for both electronic submission to an AFIS, and for hardcopy card output via the FBI-certified card printer.

The Windows-based Desktop LiveScan offers the same superior scanning capabilities as the Ruggedized LiveScan, and it can run the same workflows. A keyboard and mouse are standard equipment, and the monitor is available in a variety of sizes, either with or without touchscreen capabilities. A foot-pedal is available to support hands-free workflow advancement. A camera provides full-featured photo capture capability; photos may subsequently be printed on the printer.



Like the ruggedized version, with the Desktop LiveScan, users can track the status of each submission, obtain responses quickly, and resubmit cases when necessary. It also offers a continued low cost of operation and ownership, with very little maintenance required.

1.3 IDEMIA-Provided Services

As part of the proposed solution, IDEMIA will provide the following services:

- Operating System (OS) Security and OS Patching
- Anti-Virus Protection
- LiveScan Backups

1.3.1 OS Security and OS Patching

IDEMIA will provide OS Security and OS Patching using the following system and procedures

- The LiveScan OS patching will occur monthly.
- The LiveScan OS will be kept current with applicable security patches, based on availability and successful testing.
- IDEMIA will test and obtain VCSO approval of all patches before executing a system-wide rollout on production machines.
- The LiveScan OS will be kept current with the latest version actively supported by the application and manufacturer.
- The LiveScan systems will need network access to receive patches and updates.

1.3.2 Anti-Virus Protection

IDEMIA will provide anti-virus protection to all IDEMIA LiveScan clients using the following system and procedures

- IDEMIA will be responsible for managing the anti-virus software on the LiveScans
- Anti-virus alerts and reports will be configured for VCSO.
- IDEMIA's support organization will communicate all endpoint protection events following US Federal Incident Reporting Guidelines, as defined in NIST Special Publication 800-61 Rev 2. We will communicate confirmed event or incidents daily. Note: Communication will occur within one (1) hour of discovery / detection if the incident is widespread across the agency.
- IDEMIA suggests using an email relay through the VCSO network for alerts and reporting.
- Notifications will be sent out to distribution lists as determined by VCSO and IDEMIA.

1.3.3 Backups

IDEMIA will perform LiveScan backups using the following policies and procedures.

LiveScan Backup

If IDEMIA rebuilds a LiveScan, we will restore the master image and install the applicable configuration files. We will save each image and file.

IDEMIA suggests using a remote desktop application for supporting these systems that is CJIS compliant. Currently, we use the Bomgar application.

All IDEMIA communication and drives, onsite and offsite, are encrypted.

2 Solution Pricing – Service Model Plan

IDEMIA proposes the service model plan as described in Table 1 for a total of 14 ruggedized LiveScan devices. Fees are inclusive of maintenance for the life of the contract.

Table 1: LiveScan Service Model Pricing

Description	Annual Service Fee
Year 1 Payment *	\$91,245
Year 2 Payment *	\$91,245
Year 3 Payment *	\$91,245
Year 4 Payment *	\$91,245
Year 5 Payment *	\$91,245
Total Price:	\$456,225

**Payment is due on the 1st day of each payment year.*

Applicable sales tax will be added to the annual payments when they are due.

Assumptions and Conditions

In developing this proposal, IDEMIA I&S has made the following assumptions:

- The VCSO will provide facility resources necessary for equipment installation and operation, including access, space, environmental control, and electrical power in accordance with IDEMIA I&S specifications.
- The VCSO will provide the necessary local area network (LAN) and wide area network (WAN) service and backend connectivity.

3 Additional Terms

Additional engineering effort by IDEMIA I&S beyond the scope of the standard product will be quoted at a firm-fixed price based on our current service rates in effect at the time of the change, plus any related travel or administrative expenses. Assistance with training and questions for the agency's database or any programming, scripting, or review of programs beyond work quoted above are excluded from this offer. IDEMIA I&S assumes that organizations requesting these utilities have advanced programming expertise and will assume all responsibility for the deployment and support of the final application.

IDEMIA I&S shall own all right, title, and interest to any software developed under this contract. The Ventura County Sheriff's Office (VCSO) shall have an unrestricted license to use said software internally but not for any commercial purposes. The licensed software is a commercially valuable, proprietary product of IDEMIA I&S. The VCSO understands that the licensed software will contain substantial trade secrets of IDEMIA I&S and agrees to employ reasonable security precautions to maintain the confidentiality of such trade secrets.

IDEMIA I&S reserves the right to substitute hardware of equal value with equal or better capability, based upon market availability. If, however, such equipment is unavailable, IDEMIA I&S will make its best effort to provide a suitable replacement.

Purchase Orders should be sent to IDEMIA I&S by email at AnaMTKOrders@us.idemia.com or postal service at 14 Crosby Dr., 2nd Floor, Bedford, MA 01730. Please direct all order correspondence, including Purchase Order, to:

Gary Newlin

IDEMIA Identity & Security USA, LLC
160 N. Riverview Dr. Ste. 130
Anaheim, CA 92808
Phone : (612) 839-9639
Fax : (714) 238-2049
E-mail : gary.newlin@us.idemia.com

IDEMIA I&S appreciates the opportunity to present this proposal. Product purchase will be governed by the IDEMIA I&S Biometric Product and System Sales Agreement, a draft of which is attached for your convenience. If applicable, firm delivery schedules will be provided and development will commence after the VCSO and IDEMIA I&S have signed the finalized Requirements Definition Document (RDD). Prices are exclusive of any and all state or local taxes, or other fees or levies. The VCSO payments are due to IDEMIA I&S within twenty days after receipt of invoice. No subsequent Purchase Order can override such terms. Nothing additional shall be binding upon IDEMIA I&S unless a subsequent agreement is signed by both parties.

4 Advantage Solution Support

Table 2 provides a summary of the maintenance services and support available during warranty and following warranty expiration. Items designated as Optional are not included in any stated pricing.

Table 2: Advantage Solution Support

Biometrics Support Features	Warranty Period	Post Warranty
Software Support M-F 8am-5pm Customer Local Time	Included in Warranty	Available for purchase
Unlimited Telephone Technical Support	√	√
Two Hour Telephone Response Time	√	√
Remote Dial-in Analysis	√	√
Software Standard Releases - Enhancements	√	√
Software Supplemental Releases	√	√
Automatic Call Escalation	√	√
Software Customer Alert Bulletins	√	√
Hardware Support-Onsite M-F 8am-5pm Customer Local Time	Included in Warranty	Available for purchase
On-Site Response	√	√
On-Site Corrective Maintenance	√	√
On-Site Parts Replacement	√	√
Preventive Maintenance	√	√
Escalation Support	√	√
Hardware Service Reporting	√	√
Hardware Customer Alert Bulletins	√	√
Parts Support	Included in Warranty	Available for purchase
Advanced Exchange Replacement Parts	√	√
Telephone Technical Support for Parts Replacement	√	√
Parts Customer Alert Bulletins	√	√
Software Uplifts		
Hours of Coverage Available up to 24 Hours Per Day, 7 Days / Week	Optional	Optional
One Hour Telephone Response	Optional	Optional
Hardware Uplifts		
Hours of Coverage Available up to 24 Hours Per Day, 7 Days / Week	Optional	Optional
Up to 4 Hours On-site Response	Optional	Optional

5 Biometric Products and System Sales Agreement

IDEMIA Identity & Security USA LLC, (“IDEMIA I&S” or “Seller”) having a place of business at 11951 Freedom Drive, Suite 1800, Reston, VA 20190, and Ventura County Sheriff’s Office, (“Customer”), having a place of business at 800 South Victoria Ave., Ventura, CA 93009-3500, enter into this Biometrics Products and System Sales Agreement (“Agreement”), pursuant to which Customer will purchase and Seller will sell the System or Products, as described below. Seller and Customer may be referred to individually as “party” and collectively as “parties.”

For good and valuable consideration, the parties agree as follows:

SECTION 1 EXHIBITS

The Exhibits listed below are incorporated into and made a part of this Agreement. In interpreting this Agreement and resolving any ambiguities, the main body of this Agreement will take precedence over the Exhibits and any inconsistency between Exhibits A through E will be resolved in the order in which they are listed.

Exhibit A - IDEMIA I&S “Software License Agreement”

Exhibit B - “Payment Schedule”

Exhibit C - “Technical and Implementation Documents”

Exhibit D - (optional) - “Maintenance and Support Agreement”

Exhibit E - (system sales only) - “System Acceptance Certificate”

SECTION 2 DEFINITIONS

Capitalized terms used in this Agreement shall have the following meanings:

2.1 “Acceptance Tests” means those tests described in the Acceptance Test Plan.

2.2 “Beneficial Use” means when Customer first uses the System or a Subsystem for operational purposes (excluding training or testing).

2.3 “Contract Price” means the price for the System or Products, exclusive of any applicable sales or similar taxes and freight charges.

2.4 “Effective Date” means that date upon which the last party to sign this Agreement has executed it.

2.5 “Equipment” means the equipment listed in the List of Deliverables or List of Products that Customer is purchasing from Seller under this Agreement.

2.6 “Infringement Claim” means a third party claim alleging that the Equipment manufactured by IDEMIA I&S or the IDEMIA I&S Software infringes upon the third party’s United States patent or copyright.

2.7 “IDEMIA I&S” means IDEMIA Identity & Security USA LLC, a Delaware limited liability company.

2.8 “IDEMIA I&S Software” means Software that IDEMIA I&S or Seller owns.

2.9 “Non-IDEMIA I&S Software” means Software that a party other than IDEMIA I&S or Seller owns.

2.10 “Open Source Software” means software that has its underlying source code freely available to evaluate, copy, and modify. Open Source Software and the terms “freeware” or “shareware” are sometimes used interchangeably.

2.11 “Products” means the Equipment and Software provided by Seller under this Agreement.

2.12 “Proprietary Rights” means the patents, patent applications, inventions, copyrights, trade secrets, trademarks, trade names, mask works, know-how, and other intellectual property rights in and to the Equipment and Software, including those created or produced by IDEMIA I&S or Seller under this Agreement and any corrections, bug fixes, enhancements, updates or modifications to or derivative works from the Software whether made by IDEMIA I&S or another party.

2.13 “Software” means the IDEMIA I&S Software and Non-IDEMIA I&S Software in object code format that is furnished with the System or Equipment and which may be listed on the List of Deliverables or List of Products.

2.14 “Specifications” means the functionality and performance requirements described in the Technical and Implementation Documents.

2.15 “Subsystem” means a major portion of the entire System that performs specific functions or operations as described in the Technical and Implementation Documents.

2.16 “System” means the Equipment, Software, services, supplies, and incidental hardware and materials combined together into a system as more fully described in the Technical and Implementation Documents.

2.17 “System Acceptance” means the Acceptance Tests have been successfully completed.

SECTION 3 SCOPE OF AGREEMENT AND TERM

3.1 SCOPE OF WORK. For System sales, Seller will provide, ship, install and test the System, and perform its other contractual responsibilities, all in accordance with this Agreement. Customer will perform its contractual responsibilities in accordance with this Agreement. For Product sales, Seller will provide, ship, and install (if applicable) the Products, and perform its other contractual responsibilities, all in accordance with this Agreement. Customer will perform its contractual responsibilities in accordance with this Agreement.

3.2 CHANGE ORDERS. Either party may request changes within the general scope of this Agreement. If a requested change causes an increase or decrease in the cost or time required to perform this Agreement, Seller and Customer will agree to an equitable adjustment of the Contract Price, Performance Schedule, or both, and will reflect such adjustment in a change order. Neither party is obligated to perform requested changes unless both parties execute a written change order.

3.3 TERM. For System sales: Unless otherwise terminated in accordance with the provisions of this Agreement or extended by mutual agreement of the parties, the term of this Agreement shall begin on the Effective Date and shall continue until the date of System Acceptance or expiration of the warranty period as set forth in Section 9, whichever occurs last. For Product sales: Unless otherwise terminated in accordance with the provisions of this Agreement or extended by mutual agreement of the parties, the term of this Agreement shall begin on the Effective Date and shall continue until the expiration of the warranty period or three (3) years from the Effective Date, whichever occurs last.

3.4 ADDITIONAL EQUIPMENT, SOFTWARE, OR SERVICES. For three (3) years after the Effective Date of this Agreement, Customer may order additional Equipment, Software, or services provided they are then available. Each order must refer to this Agreement and must specify the pricing and delivery terms. Notwithstanding any additional or contrary terms in the order, the applicable provisions of this Agreement (except for pricing, delivery, passage of title and risk of loss to Equipment, warranty commencement, and payment terms) will govern the purchase and sale of the additional Equipment, Software, or services. Title and risk of loss to additional Equipment will pass at shipment; warranty will commence upon delivery; and payment is due within twenty (20) days after the invoice date. Seller will send Customer an invoice as the additional Equipment is shipped, Software is licensed, or services are performed.

3.5 MAINTENANCE SERVICE.

3.5.1 System Sales. After the warranty period, Customer may purchase maintenance and support services for the Equipment and IDEMIA I&S Software by executing the Maintenance and Support Agreement.

3.5.2 Product Sales. This Agreement does not cover maintenance or support of the Products except as provided under the warranty. If Customer wishes to purchase maintenance or support, Seller will provide a separate maintenance and support proposal upon request.

3.6 IDEMIA I&S SOFTWARE. Any IDEMIA I&S Software, including subsequent releases, is licensed to Customer solely in accordance with the Software License Agreement. Customer hereby accepts and agrees to abide by all of the terms and restrictions of the Software License Agreement.

3.7 NON-IDEMIA I&S SOFTWARE. Any Non-IDEMIA I&S Software is licensed to Customer in accordance with the standard license, terms, and restrictions of the copyright owner on the Effective Date unless the copyright owner has granted to IDEMIA I&S the right to sublicense the Non-IDEMIA I&S Software pursuant to the Software License Agreement, in which case it applies and the copyright owner will have all of Licensor's rights and protections under the Software License Agreement. IDEMIA I&S makes no representations or warranties of any kind regarding Non-IDEMIA I&S Software. Non-IDEMIA I&S Software may include Open Source Software. All Open Source Software is licensed to Customer in accordance with, and Customer agrees to abide by, the provisions of the standard license of the copyright owner and not the Software License Agreement. Upon request by Customer, IDEMIA I&S will use commercially reasonable efforts to (i) determine whether any Open Source Software will be provided under this Agreement; and if so, (ii) identify the Open Source Software and provide to Customer a copy of the applicable standard license (or specify where such license may be found); and (iii) provide to Customer a copy of the Open Source Software source code if it is publicly available without charge (although a distribution fee or a charge for related services may be applicable).

3.8 SUBSTITUTIONS. At no additional cost to Customer, Seller reserves the right to substitute any Equipment, Software, or services to be provided by Seller, provided that the substitute meets or exceeds the Specifications and is of equivalent or better quality to the Customer. Any such substitution will be reflected in a change order.

3.9 OPTIONAL EQUIPMENT OR SOFTWARE. This paragraph applies only if a "Priced Options" exhibit is shown in Section 1 of this Agreement, or if the Parties amend this Agreement to add a Priced Options exhibit. During the term of the option as stated in the Priced Options exhibit (or if no term is stated, then for one (1) year after the Effective Date), Customer shall have the right and option to purchase the equipment, software, and related services that are described and listed in the Priced Options exhibit. Customer may exercise this option by giving written notice to Seller which must designate what equipment, software, and related services Customer is selecting (including quantities, if applicable). To the extent they apply, the terms and conditions of this Agreement will govern the purchase of the selected equipment, software, and related services. However, the parties acknowledge that certain contractual provisions must be agreed upon, and they agree to negotiate those in good faith promptly after Customer delivers to Seller the option exercise notice. Examples of provisions that may need to be negotiated are: specific lists of deliverables, statements of work, acceptance test plans, delivery and implementation schedules, payment terms, maintenance and support provisions, additions to or modifications of the Software License Agreement, hosting terms, and modifications to the acceptance and warranty provisions.

SECTION 4 PERFORMANCE SCHEDULE

Seller and Customer agree that they will perform their respective responsibilities substantially in accordance with the Performance Schedule. By executing this Agreement, Customer authorizes Seller to proceed with performance of this Agreement.

SECTION 5 CONTRACT PRICE, PAYMENT, AND INVOICING

5.1 CONTRACT PRICE. The Contract Price in U.S. dollars is five-hundred and twenty-four thousand, seven-hundred and forty (\$524,740), or if applicable, the Contract Price is as stated in the Payment Schedule. A pricing summary may be included with the Payment Schedule. If there is a reduction in the services, Software, and/or Equipment quantities, it may affect the overall Contract Price, including discounts if applicable.

5.2 INVOICING AND PAYMENT. Seller will submit invoices to Customer according to the Payment Schedule. Except for a payment that is due on the Effective Date, Customer will make payments to Seller within twenty (20) days after the date of each invoice. Customer will make payments when due in the form of a wire transfer, check, or cashier's check from a U.S. financial institution. Overdue invoices will bear simple interest at the rate of ten percent (10%) per annum, unless such rate exceeds the maximum allowed by law, in which case it will be reduced to the maximum allowable rate. For Customer's reference, the Federal Tax Identification Number for IDEMIA Identity & Security USA LLC is 04-3320515.

5.3 FREIGHT, TITLE, AND RISK OF LOSS. Unless otherwise stipulated with the Buyer when an Order is accepted, the Equipment will be delivered by Seller "FCA (Free Carrier), with named place being the Seller's premises where the Goods are being dispatched, (Incoterms 2010). Title to the Equipment will pass to Customer upon payment in full of the Contract Price as outlined in Section 5.1 above, except that title to Software will not pass to Customer at any time. Risk of loss will pass to Customer upon delivery of the Equipment to the Customer at the agreed named place of delivery in accordance with the Incoterm in the contract. Seller will pack and ship all Equipment in accordance with good commercial practices.

5.4 INVOICING AND SHIPPING ADDRESSES. Invoices will be sent to the Customer at the following address:

Michael Parigian
Ventura County Sheriff's Office
800 South Victoria Ave.
Ventura, CA 93009-3500

The city which is the ultimate destination where the Equipment will be delivered to Customer is:

Ventura

The Equipment will be shipped to the Customer at the following address (insert if this information is known):

Michael Parigian
Ventura County Sheriff's Office
800 South Victoria Ave.
Ventura, CA 93009-3500

Customer may change this information by giving written notice to IDEMIA I&S.

SECTION 6 SITES AND SITE CONDITIONS

6.1 ACCESS TO SITES. In addition to its responsibilities described elsewhere in this Agreement, Customer will provide (i) a designated project manager; (ii) all necessary construction and building permits, zoning variances, licenses, and any other approvals that are necessary to develop or use the sites; and (iii) access to the work sites identified in the Technical and Implementation Documents as reasonably requested by Seller so that it may perform its duties in accordance with the Performance Schedule and Statement of Work.

6.2 SITE CONDITIONS. Customer will ensure that all work sites it provides will be safe, secure, and in compliance with all applicable industry and OSHA standards. To the extent applicable and unless the Statement of Work specifically states to the contrary, Customer will ensure that these work sites will have (i) adequate physical space for the installation, use and maintenance of the System; (ii) adequate air conditioning and other environmental conditions; (iii) adequate electrical power outlets, distribution and equipment for the installation, use and maintenance of the System; and (iv) adequate telephone or other communication lines for the installation, use and maintenance of the System, including modem access, and adequate interfacing networking capabilities. Before installing the Equipment or Software at a work site, Seller will inspect the work site and advise Customer of any apparent deficiencies or non-conformities with the requirements of this Section.

6.3 SITE ISSUES. If Seller or Customer determines that the sites identified in the Technical and Implementation Documents are no longer available or desired, or if subsurface, structural, adverse environmental or latent conditions at any site differ from those indicated in the Technical and Implementation Documents, Seller and Customer will promptly investigate the conditions and will select replacement sites or adjust the installation plans and Specifications as necessary. If such change in sites or adjustment to the installation plans and Specifications causes a change in the cost or time to perform, the parties will equitably amend the Contract Price or Performance Schedule, or both, by a change order.

SECTION 7 TRAINING

Any training to be provided by Seller to Customer under this Agreement will be described in a written training plan that is part of the Statement of Work. Customer will notify Seller immediately if a date change for a scheduled training program is required. If Seller incurs additional costs because Customer reschedules a training program less than thirty (30) days before its scheduled start date, Seller is entitled to recover these additional costs.

SECTION 8 ACCEPTANCE**8.1 SYSTEM ACCEPTANCE**

8.1.1 COMMENCEMENT OF ACCEPTANCE TESTING. Seller will provide to Customer at least ten (10) days' notice before the Acceptance Tests commence. System testing will occur only in accordance with the Acceptance Test Plan.

8.1.2 SYSTEM ACCEPTANCE. System Acceptance will occur upon successful completion of the Acceptance Tests described in the Acceptance Test Plan. Upon System Acceptance, the parties will memorialize this event by promptly executing a System Acceptance Certificate. If the Acceptance Test Plan includes separate tests for individual Subsystems or phases of the System, acceptance of the individual Subsystem or phase will occur upon the successful completion of the Acceptance Tests for such Subsystem or phase, and the parties will promptly execute an acceptance certificate for the Subsystem or phase. If Customer believes that the System has failed the completed Acceptance Tests, Customer will provide to Seller a written notice that includes the specific details of such failure. If Customer does not provide to Seller such notice within ten (10) business days after completion of the Acceptance Tests, System Acceptance will be deemed to have occurred as of the completion of the Acceptance Tests. Minor omissions or variances in the System that do not materially impair the operation of the System as a whole will not

postpone System Acceptance or Subsystem acceptance, but will be corrected according to a mutually agreed schedule.

8.1.3 BENEFICIAL USE. Customer acknowledges that Seller's ability to perform its implementation and testing responsibilities under this Agreement may be impeded if Customer begins using the System before System Acceptance. Therefore, Customer will not commence Beneficial Use before System Acceptance without Seller's prior written authorization, which Seller will not unreasonably withhold. Seller is not responsible for System performance deficiencies that occur during unauthorized Beneficial Use. Upon commencement of Beneficial Use, Customer assumes responsibility for the use and operation of the System.

8.2 PRODUCT ACCEPTANCE

8.2.1 Acceptance of the Products will occur upon delivery to Customer unless the Statement of Work provides for acceptance verification or testing, in which case acceptance of the Products will occur upon successful completion of the acceptance verification or testing. Notwithstanding the preceding sentence, Customer's use of the Products for their operational purposes will constitute acceptance.

SECTION 9 REPRESENTATIONS AND WARRANTIES

9.1 SYSTEM FUNCTIONALITY (System sales only). Seller represents that the System will perform in accordance with the Specifications in all material respects. Upon System Acceptance or Beneficial Use, whichever occurs first, this System functionality representation is fulfilled. Seller is not responsible for System performance deficiencies that are caused by ancillary equipment not furnished by Seller attached to or used in connection with the System or for reasons beyond Seller's control, such as (i) an earthquake, adverse atmospheric conditions, or other natural causes; (ii) Customer changes to load usage or configuration outside the Specifications; or (iii) any acts of parties who are beyond Seller's control.

9.2 EQUIPMENT WARRANTY.

9.2.1 System Sales. For one (1) year from the date of System Acceptance or Beneficial Use, whichever occurs first, Seller warrants that the Equipment under normal use and service will be free from material defects in materials and workmanship. If System Acceptance is delayed beyond six (6) months after shipment of the Equipment by events or causes within Customer's control, this warranty expires eighteen (18) months after the shipment of the Equipment.

9.2.2 Product Sales. For one (1) year from the date of shipment, Seller warrants that the Equipment under normal use and service will be free from material defects in materials and workmanship.

9.3 IDEMIA I&S SOFTWARE WARRANTY.

9.3.1 System Sales. Unless otherwise stated in the Software License Agreement, for one (1) year from the date of System Acceptance or Beneficial Use, whichever occurs first, Seller warrants the IDEMIA I&S Software in accordance with the terms of the Software License Agreement and the provisions of this Section 9 that are applicable to the IDEMIA I&S Software. If System Acceptance is delayed beyond six (6) months after shipment of the IDEMIA I&S Software by events or causes within Customer's control, this warranty expires eighteen (18) months after the shipment of the IDEMIA I&S Software.

9.3.2 Product Sales. Unless otherwise stated in the Software License Agreement, for one (1) year from the date of shipment, Seller warrants the IDEMIA I&S Software in accordance with the terms of the Software License Agreement and the provisions of this Section that are applicable to the IDEMIA I&S Software.

9.4 EXCLUSIONS TO EQUIPMENT AND IDEMIA I&S SOFTWARE WARRANTIES. These warranties do not apply to: (i) defects or damage resulting from use of the Equipment or IDEMIA I&S Software in other than its normal, customary, and authorized manner; (ii) defects or damage occurring from misuse, accident, liquids, neglect, or acts of God; (iii) defects or damage occurring from testing, maintenance, disassembly, repair, installation, alteration, modification, or adjustment not provided or authorized in writing by Seller; (iv)

breakage of or damage to antennas unless caused directly by defects in material or workmanship; (v) defects or damage caused by Customer's failure to comply with all applicable industry and OSHA standards; (vi) Equipment that has had the serial number removed or made illegible; (vii) batteries (because they carry their own separate limited warranty); (viii) freight costs to ship Equipment to the repair depot; (ix) scratches or other cosmetic damage to Equipment surfaces that does not affect the operation of the Equipment; and (x) normal or customary wear and tear.

9.5 WARRANTY CLAIMS. For Customer to assert a claim that the Equipment or IDEMIA I&S Software does not conform to these warranties, Customer must notify Seller in writing of the claim before the expiration of the warranty period. Upon receipt of such notice, Seller will investigate the warranty claim. If this investigation confirms a valid warranty claim, Seller will (at its option and at no additional charge to Customer) repair the defective Equipment or IDEMIA I&S Software, replace it with the same or equivalent product, or refund the price of the defective Equipment or IDEMIA I&S Software. Such action will be the full extent of Seller's liability hereunder. If this investigation indicates the warranty claim is not valid, then Seller may invoice Customer for responding to the claim on a time and materials basis using Seller's current labor rates. Repaired or replaced product is warranted for the balance of the original applicable warranty period. All replaced products or parts will become the property of Seller.

9.6 ORIGINAL END USER IS COVERED. These express limited warranties are extended by Seller to the original user purchasing the System or Products for commercial, industrial, or governmental use only, and are not assignable or transferable.

9.7 DISCLAIMER OF OTHER WARRANTIES. THESE WARRANTIES ARE THE COMPLETE WARRANTIES FOR THE EQUIPMENT AND IDEMIA I&S SOFTWARE PROVIDED UNDER THIS AGREEMENT AND ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES. SELLER DISCLAIMS ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SECTION 10 DELAYS

10.1 FORCE MAJEURE. Neither party will be liable for its non-performance or delayed performance if caused by a "Force Majeure" which means an event, circumstance, or act of a third party that is beyond a party's reasonable control, such as an act of God, an act of the public enemy, an act of a government entity, strikes or other labor disturbances, hurricanes, earthquakes, fires, floods, epidemics, embargoes, war, riots, or any other similar cause. Each party will notify the other if it becomes aware of any Force Majeure that will significantly delay performance. The notifying party will give such notice promptly (but in no event later than fifteen days) after it discovers the Force Majeure. If a Force Majeure occurs, the parties will execute a change order to extend the Performance Schedule for a time period that is reasonable under the circumstances.

10.2 PERFORMANCE SCHEDULE DELAYS CAUSED BY CUSTOMER (System Sales Only). If the Performance Schedule is delayed because of Customer (including any of its other contractors), (i) Customer will make the promised payments according to the Payment Schedule as if no delay occurred; and (ii) the parties will execute a change order to extend the Performance Schedule and, if requested by Seller, compensate Seller for all reasonable charges incurred because of such delay. Delay charges may include costs incurred by Seller or its subcontractors for additional freight, warehousing and handling of Equipment; extension of the warranties; travel; suspending and re-mobilizing the work; additional engineering, project management, and standby time calculated at then current rates; and preparing and implementing an alternative implementation plan.

SECTION 11 DISPUTES

11.1 SETTLEMENT PREFERRED. Seller and Customer, through their respective project managers, will attempt to settle any dispute arising from this Agreement (except for a claim relating to intellectual property or breach of confidentiality provisions) through consultation and negotiation in good faith and a spirit of mutual cooperation. The dispute will be escalated to appropriate higher-level managers of the parties, if

necessary. If cooperative efforts fail, the dispute will be mediated by a mediator chosen jointly by Seller and Customer within thirty (30) days after notice by one of the parties demanding non-binding mediation. Seller and Customer will not unreasonably withhold consent to the selection of a mediator, and they will share the cost of the mediation equally. If the dispute is of technical nature, either party may request for the matter to be referred to a panel of subject matter experts, using as guidelines characteristics of similar systems or technology, as well as industry standards.

The parties may postpone mediation until they have completed some specified but limited discovery about the dispute. The parties may also replace mediation with some other form of non-binding alternative dispute resolution (“ADR”).

11.2 LITIGATION. Any claim relating to intellectual property or breach of confidentiality provisions and any dispute that cannot be resolved between the parties through negotiation or mediation within two (2) months after the date of the initial demand for non-binding mediation as described above in Section 11.1 may be submitted by either party to a court of competent jurisdiction in the state in which the System or Product is installed. Each party consents to jurisdiction over it by such a court. The use of ADR procedures will not be considered under the doctrine of laches, waiver, or estoppel to affect adversely the rights of either party. Either party may resort to the judicial proceedings described in this section before the expiration of the two-month ADR period if (i) good faith efforts to resolve the dispute under these procedures have been unsuccessful; or (ii) interim relief from the court is necessary to prevent serious and irreparable injury to such party or any of its affiliates, agents, employees, customers, suppliers, or subcontractors.

SECTION 12 DEFAULT AND TERMINATION

12.1 DEFAULT BY A PARTY. If either party fails to perform a material obligation under this Agreement, the other party may consider the non-performing party to be in default (unless a Force Majeure causes such failure) and may assert a default claim by giving the non-performing party a written and detailed notice of default. Except for a default by Customer for failing to pay any amount when due under this Agreement which must be cured immediately, the defaulting party will have thirty (30) days after receipt of the notice of default to either (i) cure the default or (ii) if the default is not curable within thirty (30) days, to provide a written cure plan. The defaulting party will begin implementing the cure plan immediately after receipt of notice by the other party that it approves the plan. If Customer is the defaulting party, IDEMIA I&S may stop work on the project until it approves the Customer's cure plan. For technical matters, the determination of failure to perform a material obligation may be referred by either party to a panel of subject matter experts, using as guidelines characteristics of similar systems or technology, as well as industry standards.

12.2 FAILURE TO CURE. If a defaulting party fails to cure the default as provided above in Section 12.1, unless otherwise agreed in writing, the non-defaulting party may terminate any unfulfilled portion of this Agreement. In the event of such termination, the defaulting party will promptly return to the non-defaulting party any of its Confidential Information (as defined in Section 15.1).

For System sales: If Customer is the non-defaulting party, terminates this Agreement as permitted by this Section, and completes the System through a third party, Customer may as its exclusive remedy recover from Seller either (i) the diminution of value of the System due to the breach if it does not complete the System through a third party, or (ii) the reasonable costs incurred to complete the System to a capability level not exceeding that specified in this Agreement and consistent with similar existing systems in operation and industry standards, less the unpaid portion of the Contract Price if it completes the System through a third party. In either case, Customer agrees to use its best efforts to mitigate damages and to provide Seller with detailed records substantiating the damages claim.

12.3. Cost Recovery. If Customer terminates this Agreement for a reason other than IDEMIA I&S's default, or if this Agreement is terminated for Customer's default, Customer shall pay IDEMIA I&S an amount no less than Incurred Costs (as defined hereinafter), at the prevailing rate generally charged to other customers, less payments made or otherwise due to IDEMIA I&S from Customer. “Incurred Costs” are all costs incurred by IDEMIA I&S, or correctly invoiced to IDEMIA I&S by a subcontractor or other third party,

for performance of the Agreement through the termination date. Incurred Costs include, without limitation, costs incurred to implement the System, to prepare to implement the System, or to otherwise prepare for the terminated portion of the Agreement. This Section does not grant Customer a termination right that does not otherwise exist under this Agreement and does not waive any rights IDEMIA I&S may have at law or in equity.

SECTION 13 INDEMNIFICATION

13.1 GENERAL INDEMNITY BY SELLER. Seller will indemnify and hold Customer harmless from any and all liability, expense, judgment, suit, cause of action, or demand for personal injury, death, or direct damage to tangible property which may accrue against Customer to the extent it is caused by the negligence of Seller, its subcontractors, or their employees or agents, while performing their duties under this Agreement, provided that Customer gives Seller prompt, written notice of any such claim or suit. Customer shall cooperate with Seller in its defense or settlement of such claim or suit. This section sets forth the full extent of Seller's general indemnification of Customer from liabilities that are in any way related to Seller's performance under this Agreement.

13.2 PATENT AND COPYRIGHT INFRINGEMENT.

13.2.1 Seller will defend at its expense any suit brought against Customer to the extent that it is based on an Infringement Claim, and Seller will indemnify Customer for those costs and damages finally awarded against Customer for an Infringement Claim. Seller's duties to defend and indemnify are conditioned upon: (i) Customer promptly notifying Seller in writing of such Infringement Claim; (ii) Seller having sole control of the defense of such suit and all negotiations for its settlement or compromise; (iii) Customer providing to Seller cooperation and, if requested by Seller, reasonable assistance in the defense of the Infringement Claim.

13.2.2 If an Infringement Claim occurs, or in Seller's opinion is likely to occur, Seller may at its option and expense procure for Customer the right to continue using the Equipment or IDEMIA I&S Software, replace or modify it so that it becomes non-infringing while providing functionally equivalent performance, or grant Customer a credit for such Equipment or IDEMIA I&S Software as depreciated and accept its return. The depreciation amount will be calculated based upon generally accepted accounting standards for such Equipment and IDEMIA I&S Software.

13.2.3 Seller will have no duty to defend or indemnify for any Infringement Claim that is based upon (i) the combination of the Equipment or IDEMIA I&S Software with any software, apparatus or device not furnished by Seller; (ii) the use of ancillary equipment or software not furnished by Seller and that is attached to or used in connection with the Equipment or IDEMIA I&S Software; (iii) any Equipment that is not Seller's design or formula; (iv) a modification of the IDEMIA I&S Software by a party other than Seller; or (v) the failure by Customer to install an enhancement release to the IDEMIA I&S Software that is intended to correct the claimed infringement. The foregoing states the entire liability of Seller with respect to infringement of patents and copyrights by the Equipment and IDEMIA I&S Software or any parts thereof.

SECTION 14 LIMITATION OF LIABILITY

This limitation of liability provision shall apply notwithstanding any contrary provision in this Agreement. Except for personal injury or death, Seller's total liability, whether for breach of contract, warranty, negligence, strict liability in tort, indemnification, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed the price of the Equipment, Software, or services with respect to which losses or damages are claimed. **ALTHOUGH THE PARTIES ACKNOWLEDGE THE POSSIBILITY OF SUCH LOSSES OR DAMAGES, THEY AGREE THAT SELLER WILL NOT be liable for any commercial loss; inconvenience; loss of use, time, data, goodwill, revenues, profits or savings; or other SPECIAL, incidental, INDIRECT, OR consequential damages IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT, THE SALE OR USE OF THE EQUIPMENT OR SOFTWARE, OR THE PERFORMANCE OF SERVICES BY SELLER PURSUANT TO THIS AGREEMENT.** This limitation of liability will survive the expiration or termination of this Agreement. No action for breach of this Agreement or otherwise relating to

the transactions contemplated by this Agreement may be brought more than one (1) year after the accrual of such cause of action, except for money due upon an open account.

SECTION 15 CONFIDENTIALITY AND PROPRIETARY RIGHTS

15.1 CONFIDENTIAL INFORMATION.

15.1.1 During the term of this Agreement, the parties may provide each other with Confidential Information. For the purposes of this Agreement, "Confidential Information" is any information disclosed in written, graphic, verbal, or machine-recognizable form, and is marked, designated, labeled or identified at the time of disclosure as being confidential or its equivalent; or if in verbal form is identified as confidential or proprietary at the time of disclosure and confirmed in writing within thirty (30) days of such disclosure. Notwithstanding any other provisions of this Agreement, Confidential Information shall not include any information that: (i) is or becomes publicly known through no wrongful act of the receiving party; (ii) is already known to the receiving party without restriction when it is disclosed; (iii) is, or subsequently becomes, rightfully and without breach of this Agreement, in the receiving party's possession without any obligation restricting disclosure; (iv) is independently developed by the receiving party without breach of this Agreement; or (v) is explicitly approved for release by written authorization of the disclosing party.

15.1.2 Each party will: (i) maintain the confidentiality of the other party's Confidential Information and not disclose it to any third party, except as authorized by the disclosing party in writing or as required by a court of competent jurisdiction; (ii) restrict disclosure of Confidential Information to its employees who have a "need to know" and not copy or reproduce such Confidential Information; (iii) take necessary and appropriate precautions to guard the confidentiality of Confidential Information, including informing its employees who handle such Confidential Information that it is confidential and not to be disclosed to others, but such precautions shall be at least the same degree of care that the receiving party applies to its own confidential information and shall not be less than reasonable care; and (iv) use such Confidential Information only in furtherance of the performance of this Agreement. Confidential Information is and shall at all times remain the property of the disclosing party, and no grant of any proprietary rights in the Confidential Information is hereby given or intended, including any express or implied license, other than the limited right of the recipient to use the Confidential Information in the manner and to the extent permitted by this Agreement.

15.2 PRESERVATION OF PROPRIETARY RIGHTS.

15.2.1 IDEMIA I&S, the third party manufacturer of any Equipment, and the copyright owner of any Non-IDEMIA I&S Software own and retain all of their respective Proprietary Rights in the Equipment and Software. Nothing in this Agreement is intended to restrict the Proprietary Rights of IDEMIA I&S, any copyright owner of Non-IDEMIA I&S Software, or any third party manufacturer of Equipment. All intellectual property developed, originated, or prepared by IDEMIA I&S in connection with providing to Customer the Equipment, Software, or related services remain vested exclusively in IDEMIA I&S, and this Agreement does not grant to Customer any shared development rights of intellectual property.

15.2.2 Except as explicitly provided in the Software License Agreement, nothing in this Agreement will be deemed to grant, either directly or by implication, estoppel, or otherwise, any right, title or interest in the Proprietary Rights of IDEMIA I&S or Seller. Customer agrees not to modify, disassemble, peel components, decompile, otherwise reverse engineer or attempt to reverse engineer, derive source code or create derivative works from, adapt, translate, merge with other software, reproduce, or export the Software, or permit or encourage any third party to do so. The preceding sentence shall not apply to Open Source Software which is governed by the standard license of the copyright owner.

SECTION 16 MISCELLANEOUS

16.1 TAXES. The Contract Price does not include any amount for federal, state, or local excise, sales, lease, service, rental, use, property, occupation, or other taxes, assessments or duties (other than federal, state, and local taxes based on Seller's income or net worth), all of which will be paid by Customer except

as exempt by law. If Seller is required to pay or bear the burden of any such taxes, it will send an invoice to Customer and Customer will pay to it the amount of such taxes (including any applicable interest and penalties) within twenty (20) days after the date of the invoice. Customer will be solely responsible for reporting the Equipment for personal property tax purposes.

16.2 ASSIGNABILITY. Neither party may assign this Agreement without the prior written consent of the other party, except that Seller may assign this Agreement to any successor of Seller's biometrics business or to any party acquiring the assets used by Seller in conducting such biometrics business or otherwise performing Seller's obligations under this Agreement.

16.3 SUBCONTRACTING. Seller may subcontract any portion of the work, but such subcontracting will not relieve Seller of its duties under this Agreement.

16.4 WAIVER. Failure or delay by either party to exercise any right or power under this Agreement will not operate as a waiver of such right or power. For a waiver of a right or power to be effective, it must be in writing signed by the waiving party. An effective waiver of a right or power shall not be construed as either (i) a future or continuing waiver of that same right or power, or (ii) the waiver of any other right or power.

16.5 SEVERABILITY. If a court of competent jurisdiction renders any provision of this Agreement (or portion of a provision) to be invalid or otherwise unenforceable, that provision or portion of the provision will be severed and the remainder of this Agreement will continue in full force and effect as if the invalid provision or portion of the provision were not part of this Agreement.

16.6 INDEPENDENT CONTRACTORS. Each party shall perform its activities and duties hereunder only as an independent contractor. The parties and their personnel shall not be considered to be employees or agents of the other party. Nothing in this Agreement shall be interpreted as granting either party the right or authority to make commitments of any kind for the other. This Agreement shall not constitute, create, or in any way be interpreted as a joint venture, partnership or formal business organization of any kind.

16.7 HEADINGS AND SECTION REFERENCES. The section headings in this Agreement are inserted only for convenience and are not to be construed as part of this Agreement or as a limitation of the scope of the particular section to which the heading refers. This Agreement will be fairly interpreted in accordance with its terms and conditions and not for or against either party.

16.8 GOVERNING LAW. This Agreement shall be governed by, subject to, and construed in accordance with, the laws of the State of Delaware, United States of America.

16.9 ENTIRE AGREEMENT. This Agreement, including all Exhibits, constitutes the entire agreement of the parties regarding the subject matter hereof and supersedes all previous agreements, proposals, and understandings, whether written or oral, relating to such subject matter. This Agreement may be altered, amended, or modified only by a written instrument signed by authorized representatives of both parties. The preprinted terms and conditions found on any Customer purchase order, acknowledgment or other form will not be considered an amendment or modification of this Agreement, even if a representative of each party signs such document.

16.10 NOTICES. Notices required under this Agreement to be given by one party to the other must be in writing and either delivered in person or sent to the address shown below by certified mail, return receipt requested and postage prepaid (or by a recognized courier service with an asset tracking system, such as Federal Express, UPS, or DHL), or by facsimile with correct answerback received, and shall be effective upon receipt:

Customer	IDEMIA I&S
Michael Parigian	IDEMIA Identity & Security USA LLC
Ventura County Sheriff's Office	Legal Department, ATTN: General Counsel
800 South Victoria Ave.	11951 Freedom Drive Suite 1800
Ventura, CA 93009-3500	Reston, VA 20190

16.11 COMPLIANCE WITH APPLICABLE LAWS. Each party will comply with all applicable federal, state, and local laws, regulations and rules concerning the performance of this Agreement or use of the System or Product to the extent they do not conflict with the laws of the United States.

16.12 AUTHORITY TO EXECUTE AGREEMENT. Each party represents to the other that (i) it has obtained all necessary approvals, consents and authorizations to enter into this Agreement and to perform its duties under this Agreement; (ii) the person executing this Agreement on its behalf has the authority to do so; (iii) upon execution and delivery of this Agreement by the parties, it is a valid and binding contract, enforceable in accordance with its terms; and (iv) the execution, delivery, and performance of this Agreement does not violate any bylaw, charter, regulation, law or any governing authority of the party.

16.13 PREVAILING PARTY. In the event of any dispute arising out of the subject matter of this Agreement, the prevailing party shall recover, in addition to any other damages assessed, its reasonable attorneys' fees and court costs incurred in arbitrating, litigating, or otherwise settling or resolving such dispute.

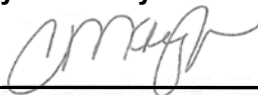
16.14 SURVIVAL OF TERMS. The following provisions shall survive the expiration or termination of this Agreement for any reason: Section 3.6 (IDEMIA I&S Software); Section 3.7 (Non-IDEMIA I&S Software); if any payment obligations exist, Sections 5.1 and 5.2 (Contract Price and Invoicing and Payment); Section 11 (Disputes); Section 14 (Limitation of Liability); Section 15 (Confidentiality and Proprietary Rights); and all of the General provisions in Section 16.

SECTION 17 AGREEMENT EXECUTION

The parties hereby enter into this Agreement as of the Effective Date.

IDEMIA Identity & Security USA LLC ("Seller"):

Signed



Name

Casey Mayfield

Title

SVP, Justice & Public Safety

Date

8/2/2024

Phone

E-mail

Ventura County Sheriff's Office ("Customer"):

Signed

Digitally signed
by Ryan Stover
Date: 2024.07.23
10:35:26 -07'00'

Name

Ryan Stover

Title

Senior Buyer

Date

7/23/2024

Phone

805-654-3798

E-mail

ryan.stover@ventura.org

Exhibit A - Software License Agreement

In this Exhibit A, the term “Licensor” means **IDEMIA Identity & Security USA LLC** (“IDEMIA I&S”); “Licensee,” means the Customer; “Primary Agreement” means the agreement to which this exhibit is attached (Biometrics Products and System Sales Agreement); and “Agreement” means this Exhibit and the applicable terms and conditions contained in the Primary Agreement.

For good and valuable consideration, the parties agree as follows:

SECTION 1 DEFINITIONS

1.1 “Designated Products” means products provided by IDEMIA I&S to Licensee with which or for which the Software and Documentation is licensed for use.

1.2 “Documentation” means product and software documentation that specifies technical and performance features and capabilities, and the user, operation and training manuals for the Software (including all physical or electronic media upon which such information is provided).

1.3 “Open Source Software” means software with either freely obtainable source code, license for modification, or permission for free distribution.

1.4 “Open Source Software License” means the terms or conditions under which the Open Source Software is licensed.

1.5 “Primary Agreement” means the agreement to which this exhibit is attached (Biometrics Products and System Sales Agreement).

1.6 “Security Vulnerability” means a flaw or weakness in system security procedures, design, implementation, or internal controls that could be exercised (accidentally triggered or intentionally exploited) and result in a security breach such that data is compromised, manipulated or stolen or the system damaged.

1.7 “Software” (i) means proprietary software in object code format, and adaptations, translations, de-compilations, disassemblies, emulations, or derivative works of such software; (ii) means any modifications, enhancements, new versions and new releases of the software provided by IDEMIA I&S; and (iii) may contain one or more items of software owned by a third party supplier. The term “Software” does not include any third party software provided under separate license or third party software not licensable under the terms of this Agreement.

SECTION 2 SCOPE

IDEMIA I&S and Licensee enter into this Agreement in connection with IDEMIA I&S's delivery of certain proprietary Software or products containing embedded or pre-loaded proprietary Software, or both. This Agreement contains the terms and conditions of the license IDEMIA I&S is providing to Licensee, and Licensee's use of the Software and Documentation.

SECTION 3 GRANT OF LICENSE

3.1 Subject to the provisions of this Agreement and the payment of applicable license fees, IDEMIA I&S grants to Licensee a personal, limited, non-transferable (except as permitted in Section 7) and non-exclusive license under IDEMIA I&S's copyrights and Confidential Information (as defined in the Primary Agreement) embodied in the Software to use the Software, in object code form, and the Documentation solely in connection with Licensee's use of the Designated Products. This Agreement does not grant any rights to source code.

3.2 If the Software licensed under this Agreement contains or is derived from Open Source Software, the terms and conditions governing the use of such Open Source Software are in the Open Source Software

Licenses of the copyright owner and not this Agreement. If there is a conflict between the terms and conditions of this Agreement and the terms and conditions of the Open Source Software Licenses governing Licensee's use of the Open Source Software, the terms and conditions of the license grant of the applicable Open Source Software Licenses will take precedence over the license grants in this Agreement. If requested by Licensee, IDEMIA I&S will use commercially reasonable efforts to: (i) determine whether any Open Source Software is provided under this Agreement; (ii) identify the Open Source Software and provide Licensee a copy of the applicable Open Source Software License (or specify where that license may be found); and, (iii) provide Licensee a copy of the Open Source Software source code, without charge, if it is publicly available (although distribution fees may be applicable).

SECTION 4 LIMITATIONS ON USE

4.1 Licensee may use the Software only for Licensee's internal business purposes and only in accordance with the Documentation. Any other use of the Software is strictly prohibited. Without limiting the general nature of these restrictions, Licensee will not make the Software available for use by third parties on a "time sharing," "application service provider," or "service bureau" basis or for any other similar commercial rental or sharing arrangement.

4.2 Licensee will not, and will not allow or enable any third party to: (i) reverse engineer, disassemble, peel components, decompile, reprogram or otherwise reduce the Software or any portion to a human perceptible form or otherwise attempt to recreate the source code; (ii) modify, adapt, create derivative works of, or merge the Software; (iii) copy, reproduce, distribute, lend, or lease the Software or Documentation to any third party, grant any sublicense or other rights in the Software or Documentation to any third party, or take any action that would cause the Software or Documentation to be placed in the public domain; (iv) remove, or in any way alter or obscure, any copyright notice or other notice of IDEMIA I&S's proprietary rights; (v) provide, copy, transmit, disclose, divulge or make the Software or Documentation available to, or permit the use of the Software by any third party or on any machine except as expressly authorized by this Agreement; or (vi) use, or permit the use of, the Software in a manner that would result in the production of a copy of the Software solely by activating a machine containing the Software. Licensee may make one copy of Software to be used solely for archival, back-up, or disaster recovery purposes; provided that Licensee may not operate that copy of the Software at the same time as the original Software is being operated. Licensee may make as many copies of the Documentation as it may reasonably require for the internal use of the Software.

4.3 Unless otherwise authorized by IDEMIA I&S in writing, Licensee will not, and will not enable or allow any third party to: (i) install a licensed copy of the Software on more than one unit of a Designated Product; or (ii) copy onto or transfer Software installed in one unit of a Designated Product onto another device. Licensee may temporarily transfer Software installed on a Designated Product to another device if the Designated Product is inoperable or malfunctioning, if Licensee provides written notice to IDEMIA I&S of the temporary transfer and identifies the device on which the Software is transferred. Temporary transfer of the Software to another device must be discontinued when the original Designated Product is returned to operation and the Software must be removed from the other device. Licensee must provide prompt written notice to IDEMIA I&S at the time temporary transfer is discontinued.

SECTION 5 OWNERSHIP AND TITLE

IDEMIA I&S, its licensors, and its suppliers retain all of their proprietary rights in any form in and to the Software and Documentation, including, but not limited to, all rights in patents, patent applications, inventions, copyrights, trademarks, trade secrets, trade names, and other proprietary rights in or relating to the Software and Documentation (including any corrections, bug fixes, enhancements, updates, modifications, adaptations, translations, de-compilations, disassemblies, emulations to or derivative works from the Software or Documentation, whether made by IDEMIA I&S or another party, or any improvements that result from IDEMIA I&S's processes or, provision of information services). No rights are granted to Licensee under this Agreement by implication, estoppel or otherwise, except for those rights which are expressly granted to Licensee in this Agreement. All intellectual property developed, originated, or prepared

by IDEMIA I&S in connection with providing the Software, Designated Products, Documentation or related services, remains vested exclusively in IDEMIA I&S, and Licensee will not have any shared development or other intellectual property rights.

SECTION 6 LIMITED WARRANTY; DISCLAIMER OF WARRANTY

6.1 If Licensee is not in breach of any of its obligations under this Agreement, IDEMIA I&S warrants that the unmodified Software, when used properly and in accordance with the Documentation and this Agreement, will be free from a reproducible defect that eliminates the functionality or successful operation of a feature critical to the primary functionality or successful operation of the Software. Whether a defect occurs will be determined by IDEMIA I&S solely with reference to the Documentation. IDEMIA I&S does not warrant that Licensee's use of the Software or the Designated Products will be uninterrupted, error-free, completely free of Security Vulnerabilities, or that the Software or the Designated Products will meet Licensee's particular requirements. IDEMIA I&S makes no representations or warranties with respect to any third party software included in the Software.

6.2 IDEMIA I&S's sole obligation to Licensee and Licensee's exclusive remedy under this warranty is to use reasonable efforts to remedy any material Software defect covered by this warranty. These efforts will involve either replacing the media or attempting to correct significant, demonstrable program or documentation errors or Security Vulnerabilities. If IDEMIA I&S cannot correct the defect within a reasonable time, then at IDEMIA I&S's option, IDEMIA I&S will replace the defective Software with functionally-equivalent Software, license to Licensee substitute Software which will accomplish the same objective, or terminate the license and refund the Licensee's paid license fee.

6.3 Warranty claims are described in the Primary Agreement.

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11.4 THIRD PARTY BENEFICIARIES. This Agreement is entered into solely for the benefit of IDEMIA I&S and Licensee. No third party has the right to make any claim or assert any right under this Agreement, and no third party is deemed a beneficiary of this Agreement. Notwithstanding the foregoing, any licensor or supplier of third party software included in the Software will be a direct and intended third party beneficiary of this Agreement.

11.5 PREVAILING PARTY. In the event of any dispute arising out of the subject matter of this Agreement, the prevailing party shall recover, in addition to any other damages assessed, its reasonable attorneys' fees and court costs incurred in arbitrating, litigating, or otherwise settling or resolving such dispute.

11.6 SURVIVAL. Sections 4, 5, 6.3, 7, 8, 9, 10, and 11 survive the termination of this Agreement.

Exhibit B Payment Schedule

VCSO will make payments according to the Payment Schedule in Section two entitled, “Solution Pricing – Service Model Plan.”