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*Setting the Standard in Health Care Excellence*

March 18, 2025

County of Ventura Board of Supervisors

**Subject: Approval of a New Intensive Service Coordinator (ISC) Services Agreement Template and Authorization to Enter into Future ISC Service Agreements with Various City Agencies.**

**Recommendations:**

1. Approval of, a new Intensive Services Coordinator (ISC) services agreement template, and authorization for the Ventura County Behavioral Health (VCBH) Director or designee to enter into and sign future agreements for ISC services with various city agencies throughout the County of Ventura, provided the future agreements are substantially similar to the ISC services agreement template attached hereto, provide for compensation fully covering the County's cost of delivering the ISC services and do not result in additional costs or fiscal impacts to the County, subject to County Counsel review and approval as to form. (Exhibit 1)
2. Authorization for the VCBH Director or designee to amend the agreements authorized in Recommendation #1, to (a) change the amount of the agreements and (b) make corrections, clarifications and technical changes to the agreements, when the changes are consistent with the original purpose of the agreements and do not result in uncovered costs to the County, subject to County Counsel review and approval as to form.
3. Authorization for the VCBH Director or designee to extend the term of the agreements referenced in Recommendation #1, on the same or more favorable terms and conditions (with any changes in the Scope of Work to be consistent with the original purpose of the agreements). All extensions would be subject to all necessary prior appropriations and other budgetary approvals by your Board and review and approval as to form by County Counsel.

**Fiscal Impact:**

The proposed recommendations do not have a fiscal impact.

**Background:**

The VCBH Rapid Integrated Support and Engagement (RISE) Program began in 2014 and is responsible for providing community outreach, engagement, and other related services to ensure that individuals with severe mental illness (SMI) can access and are connected to mental health and other supportive services, either at a VCBH facility or a

community-based organization. Under the ISC services agreements, RISE Program County employees work collaboratively with city staff, including law enforcement, but do not involuntarily detain individuals under Welfare and Institutions Code section 5150 or respond to crisis situations. The goal of the RISE Program is to engage with individuals and connect them with care to avoid emergencies and crises.

### **Discussion:**

#### **Recommendation #1**

Currently, VCBH works collaboratively with city agencies such as the City of Simi Valley and the City of Camarillo, to provide RISE Program ISC services. These services, as outlined in the template agreement, are paid for by each city, to the County. The primary goal of these services is to eliminate barriers to access critical mental health services. To facilitate future agreements with cities throughout the County for RISE Program ISC services, VCBH is seeking approval of an ISC service agreement template and delegation for the VCBH Director or designee to enter into and sign future agreements for ISC services with interested cities in Ventura County.

VCBH recommends approval of, the attached ISC services agreement template, and authorization for the VCBH Director or designee to enter into and sign future agreements for ISC services with various cities throughout the County of Ventura, provided the future agreements are substantially similar to the ISC services agreement template, recover the County's costs in providing the services and do not result in additional costs or fiscal impacts to the County, subject to County Counsel review and approval as to form.

#### **Recommendation #2**

In order to timely respond to needed changes to achieve contract goals and ensure costs are maintained within available funding and budgets, VCBH also requests authorization for the VCBH Director or designee to amend the agreements executed under the authority in Recommendation # 1 to (a) change the amount of each agreement and (b) make corrections, clarifications, and technical changes to each agreement, when the changes are consistent with the original purpose of the agreement and do not result in uncovered costs to the County, subject to County Counsel review and approval.

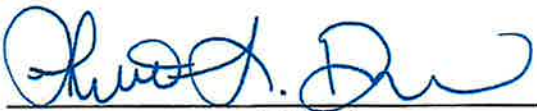
#### **Recommendation #3**

VCBH requests authorization for the VCBH Director or designee to extend the term of the agreement referenced in Recommendation #1, up to two times for a period of one year, on the same or more favorable terms and conditions (with any changes in the Scope of Work to be consistent with the original purpose of the agreement). All extensions would be subject to all necessary prior appropriations and other budgetary approvals by your Board and review and approval as to form by County Counsel.

**Strategic Plan Priority:**

The item presented in this Board letter ties to Goal #1 of the Healthy, Safe, and Resilient Communities strategic priority of the County Strategic Plan as it is designed to meet the goal of providing equitable and timely access to quality mental health services.

This Board letter has been reviewed by the County Executive Office, Auditor Controller's Office, and County Counsel. If you have any questions regarding this item, please contact VCBH Behavioral Health Director Loretta L. Denering DrPH, MS at (805) 981-2214 or HCA Assistant Chief Financial Officer Narcisa Egan at (805) 973-5357.



LORETTA L. DENERING, DrPH, MS  
Behavioral Health Director



THERESA CHO, MD, MHA  
Health Care Agency Director

Attachment:  
Exhibit 1 – FY 24-26 ISC Service Agreement Template