

3152 Shad Court  
Simi Valley, CA 93063  
January 24, 2025

Ventura County Board of Supervisors  
Hall of Administration  
800 S. Victoria Avenue  
Ventura, CA 93009

Re: Agenda Item No. 28 (Recommendation of Supervisor Gorell to Approve Sponsorship and Support of Legislative Initiatives at the State Level Related to Investor-Owned Utility Accountability, Public Safety Power Shutoff Transparency and Disaster Assistance).

Dear Members of the Board:

I support Supervisor Gorell's recommendation as described in your letter, and kindly request that you support his recommendation as well.

Who is to say that the high winds experienced for weeks and the devastating wildfires that have killed people, and destroyed homes and businesses leading to thousands upon thousands of evacuations will not get even worse in the future? Supervisor Gorell's recommendation is proactive, and it honors your commitment to the "community-wide effort" with County services to your constituents, and beyond. By now, firefighters must be extremely exhausted, but they continue to forge ahead knowing what's at stake.

Other ways of fighting these wildfires must be found when aerial firefighting equipment cannot help in the beginning hours to help the situation from worsening. During Governor Schwarzenegger's term, I wrote that perhaps a modern type of equipment like the catapults of the days-of-old be used (made from wind and fire safe materials) in order to propel the chemical retardant into the canyon areas, or other lands, or near homes, etc. Firefighting hand crews need all the help they can get. Surely, there must be engineers, or other professionals, or even students, or geniuses who can come up with better ideas. Things must move quickly to implement!

Members of the Board, it is stated on Page 2 of your letter that "Strategic Plan - Focus Area: These actions support the County's focus on Public Safety and Emergency Preparedness, reinforcing Ventura County's commitment to protecting residents and strengthening community resilience.". Times like these call for ACTION!

For my part, I have dedicated decades to learning as much as possible about emergency planning, management, response, and recovery. But I fall short at times due to the fact that as a layperson I cannot keep up with all changes in the law, in technology, in training, etc. I do know that politics can sometimes hamper more than help. And, now, lack of, or limited water supply can lead to catastrophes even worse than the Biblical ones that have occurred lately. An educated public is extremely crucial and critical so that when rebuilding occurs, or a home buyer is looking to purchase a home they are aware of the surrounding, and with "will it fit the family size", the acreage, the future remodeling possibilities, etc.

Members of the Board, by searching "2003 california wildfires teresa jordan" at [books.google.com](http://books.google.com) my May 5, 2004 letter to U.S. House of Representatives Subcommittee on Energy Policy, Natural Resources and Regulatory Affairs WIDFIRES IN THE WEST: IS THE BUSH ADMINISTRATION'S RESPONSE ADEQUATE? hearing Chairperson, Congressman Thomas Davis, (Committee on Government Reform) is found(Pages 235-236). God Bless You, Your Efforts, Your Constituents, Ventura County, and All Firefighters!!!!

Sincerely,

Teresa Jordan

Attachments:

May 7, 1997, Teresa Jordan letter to the Simi Valley Planning Commission. (5 Pages)

May 5, 2004, Teresa Jordan January 7, 2004 Blue Ribbon Fire Commission letter submitted to U.S. House of

Representatives Committee on Government Reform's  
Chairperson, Congressman Thomas Davis, "WILDFIRES  
IN THE WEST: IS THE BUSH ADMINISTRATION'S RESPONSE  
ADEQUATE? hearing (Pages 237-242, report found at  
[books.google.com](http://books.google.com)) (re-typed for clarity). (5 Pages)

January 7, 2004, Teresa Jordan Blue Ribbon Fire  
Commission Hearing Testimony. (5 Pages)



RECEIVED  
CITY OF SIMI VALLEY  
97 MAY -7 PM 4:41  
ENVIRONMENTAL SERVICES  
DEPARTMENT

3152 Shad Court  
Simi Valley, CA 93063  
May 7, 1997

Planning Commission  
City Hall  
2929 Japo Canyon Road  
Simi Valley, CA 93063

Re: Agenda Item 12-A-4 (Big Sky  
Country Club Inc. - PD-S-865).

Dear Members of the Commission:

I am writing one more time to say that I am vehemently opposed to this project. It is unfortunate that the Fire Safety Plan for Big Sky Country Club Golf Course was not available in the Simi Valley Public Library with the Public Review Period documentation. I've had the opportunity to read it today and I am flabbergasted with the fact that it is incomplete and if anything instead of protecting the users and occupants of the golf courses, this Plan allows for them to be put at great risk.



I can't believe that people are going to be allowed to find cover in the Clubhouse during a fire!!

It is ~~unbelievable~~ inexcusable not to have had more information provided for the history of area fires. I'm dumb-founded to learn that not all fires are recorded because of their size. What about the Hallouken fire that came over the ~~ridge~~ ridge from Chatsworth in either the late 1970's or early 1980's?

I'm perplexed that this Plan was put together with only two on-site inspections (that's how this document reads).

What about newspaper reports and local folks eye witness accounts? They should have been included in light of the fact that not all fires are recorded.

What is the reason for the Helipad? Is it just to fight fires; to allow Fire District personnel to monitor emergency measures; or are dignitaries, professionals, actors, etc. as well as paying folks the



reason to have it?

The Plan should have had a section on Definitions: "fuel", "fuel loading", "fuel models", "fuel moisture", "surface litter", "fuel bed", "ground fuels", "aerial fuels", "undesirable fuels", "flashy fuels", "ground fuels", "understory", "strategic recycling", "solar impacts", "Chips", "unmodified", "vegetation management", "Compressive", "non fire resistive", "fire resistive plantings", "flammable vegetation", "drought tolerant vegetation", "wildland fire", "undulating terrain", "surface winds", "continuous fire spread", "safe refuge zone", "safe area", "fire weather", etc.

A study of local and outside Communities golf Courses in similar topographic areas should have been undertaken to determine "The expected occupant load at the Country Club . . . would probably decrease to 50% during high winds and hot weather." Golfers are known for their relentless zeal for the sport. Come rain, sunshine, snow and sleet. (Page 6)

I take exception to the statement that the fire in the Canyon will not



be able to get organized to make one continuous run through the Canyon since Page 9 mentions "Winds are erratic, and can change unexpectedly".

How come such a Fire Safety Plan was not put together when the Planning Commission and, I believe, the City Council approved the former golf courses project a few years back?

The width of the access road should stand at 20'.

An emergency vehicles access and response time during a catastrophe (fire, flood, etc.) study for possible impacts to this City's only <sup>care</sup> "critical facility" (hospital) should have been undertaken!!!

As far as "grasscrete" goes, how can it even be considered when on Page 7 it is said "The turnout will have an all weather surface".

Finally, I am beside myself over the fact that an "emergency plan" will be developed . . . prior to operation of the



Page 5

golf course. This just won't do!!!

No, members of the Commission, this project should be denied!!!

Sincerely,  
Deana Jordan

P.S. What are those "additional hazards" mentioned on Page 3 under Risk Rating?



3152 Shad Court  
Simi Valley, CA 93063  
January 7, 2004

Blue Ribbon Fire Commission  
Hyatt Westlake Plaza Hotel  
880 S. Westlake Blvdl  
Thousand Oaks, CA 91360

Re: Planning Decisions Discussion Topic.

Dear Members of the Commission:

Why when Ventura County sustained small property losses and no deaths, even though over 170,000(?) acres of land burned, am I before you? Because more could have been done previous to the Simi Valley fire incident to keep the blaze smaller. Had the Ventura County Fire Protection District anticipate the fire becoming a run-a-way train since the winds in the canyons are erratic the impacts to our westerly neighbors would have been different. A smaller blaze would have freed up fire fighting resources badly needed elsewhere and make a big difference in the areas that sustained loss of life, and high property destruction. Because while the counties of San Diego and San Bernardino, and locally the City of Moorpark have agendized the fire incidents, the City of Simi Valley has not. The City of Moorpark held a workshop for its citizens, my City has not. Because not enough was done and is being done for the independent living legally blind. Because a person who had had recent hip surgery was told to leave her vehicle and had to walk home while other drivers were allowed with their vehicles into the same vicinity on the west end of town. Because people were allowed to gawk within close range of the fire on the easterly end of town. Because a horrendous traffic snarl was allowed to take place at the intersection of Yosemite Avenue and Alamo Street which would have hampered emergency vehicles, and evacuation of residents had this been necessary. Because somewhere down the line communities Multi-Hazard Funtional Plans broke down. And, because these problems are asymptomatic of the deficiencies allowed in the development and emergency planning process due to the unjust postponement of communities' comprehensive general plan updates. Public safety must never be compromised.

Members of the Commission, from all of the news articles that I have read while numerous problems affected the



outcome of these catastrophic fire incidents, the one common problem that encumbered communications, stretched resources, fire warning, evacuations, etceteras in every community was planning: inadequate, inaccurate, and/or the lack of. While the local government level development planning process is out and dry, the same cannot be said about emergency preparedness and response planning even though the two go hand in glove.

In the 15+ years that I have participated in the public hearing process for numerous development projects in my City, the one issue that I oppose most of them on is public safety. I've done so because these two words mean different things in my City. And apparently the same seems to be true of other communities. Police protection is emphasized above emergency preparedness. If communities realized that it is better not making the news because disaster did not strike in town, than being number one or two on the FBI's list of "safest cities", then the emergency preparedness part of the planning process currently consisting of educating the public at schools, groups, organizations, and emergency exposition days will finally get its place in the sun--uniformity. Otherwise, public safety with regards to fires will continue to be a menu of "Emergency Expo Day" where fire trucks are displayed, families take pictures with firefighting personnel, printed fire prevention information is readily available, and everyone is happy until disaster strikes, and chaos occurs.

In Simi Valley, the major emphasis at these emergency preparedness expos continues to be public education on earthquake preparedness. For the past couple of years the expo has been combined with the Chamber of Commerce Street Fair. This combination takes away from what the participant learned, and the information sheets end up in some drawer, box, or are altogether discarded.

Members of the Commission, also in my City public safety with regards to emergencies is not addressed, or is inadequately addressed in development projects' Negative Declaration, and in Environmental Impact Reports (EISs). The only process that can backup any deficiencies in emergency planning issues is the general plan update, specifically the Safety Element's Multi-Hazard Functional Plan policy since the citizenry believes that fire fighting resources will save them from themselves in extraordinary situations. News articles of people previously voicing



concerns that their homes could be by-passed during a fire incident have either been ignored or never read. Otherwise, more people would have educate themselves on how to safeguard property and lives. Instead, folks end up fending for themselves--evacuating at the last minute, or taking a dangerous stand to protect their property. I doubt that the fire incidents of October 2003 will serve as an incentive to for communities to undertake their comprehensive general plan updates. It is high time that elected and appointed government officials, and agencies' personnel walk in the shoes of disaster victims and survivors, otherwise in California we will suffer more and deadlier catastrophes.

Members of the Commission, it is heartbreaking to read the mind boggling accounts of the victims and survivors, as well as of the firefighting crews because in May 1995 Mr. William Medigovich, then Director of the CA Governor's Office of Emergency Services(OES), stated in a letter to county administrators, city managers, chairpersons, boards of supervisors, mayors, and emergency services directors/ coordinators that "State and local governments share a responsibility to be prepared for emergencies which threaten the citizens and resources of California...We must develop and maintain plans and programs that enable us to discharge this responsibility in time of emergency...It is essential that state and local plans...create a more effective emergency response structure." More flabbergasting has been the falling on deaf ears in the emergency management and planning process from the Governor's Office of Emergency Services(OES) to the local government agencies of Mr. Medigovich's statements on the state-of-the-art Multi-Hazard Functional Planning Guidance--"With teamwork and the application of this guidance, we can improve emergency management capabilities throughout the State...this product...will be used as the cornerstone for future emergency response planning efforts." I say this because the chronology of various disaster incidents on the OES' website illustrate the lack of follow through, and lessons not learned, in light of the fact that it took the State 9 years to update its own Emergency Plan. People should not have to concern themselves over rebuilding construction fraud, or fighting bureaucratic red tape, or insurance carriers un-necessarily.

Members of the Commission, knowing what was the pre-fire status of the communities' general plan update, especially the Safety Element and Multi-Hazard Functional Plan, is



crucial to what measures the local government agencies affected by the October 2003 fires, and other communities throughout the State, should take or implement in the rebuilding phase of such disasters, in new development and in rehabilitation projects in order to lessen even more the devastating impacts of future fire incidents in order to lessen the impacts to children and wildlife since they cannot fend for themselves.

Members of the Commission, through the years, I have learned that since local government agencies readily procure federal and State government funds to recover from catastrophes; updating of such plans is not high on the list of communities' priorities. And, even if the updates are undertaken, the documentation may be incomplete, and/or inadequate. Because their citizens don't have the same luxury--they are left to fend for themselves, to struggle with insurance carriers, or government agencies--it is of the utmost importance that the Governor's Office of Emergency Services does not allow the promulgation of updated Multi-Hazard Functional Plan by local government agencies to linger since communities don't require fire safety plans for development projects adjacent to open space areas.

Members of the Commission, the Governor's Office of Planning and Research(OPR) must uphold the two State laws at its disposal to move the general plan update process along. Because it has not done so, the City of Simi Valley has not updated its general plan since 1988, thus development has and is being done in piecemeal fashion, therefore a complete picture of future problems has and is missed, and solutions to deal with them are not arrived at in a timely manner.

Members of the Commission, I doubt that the recent fire incidents are incentive enough for all of the communities to update their planning documents. The Simi Valley City Council has made no changes to undertaking its comprehensive general plan update before 2005. So their constituents can expect to suffer more and deadlier catastrophes because while homes in the fire's path were saved by the grading for new development this time, nothing is going to save future homes built into the canyons when another inferno strikes.

Members of the Commission, the beetle infestation issue is not the only problem, and it must not be made the only problem. Not updating the General Plan and Safety Element --specifically its Multi-Hazard Functional Plan policy--

and not requiring Fire Safety Plans for development projects create a lot more issues whose prevention and response to need re-evaluation. And definitions, as the transcripts from one fire incident have shown are just as important to any communications system so that everyone is on the same page in light of cut backs to emergency personnel, lack of fire protection district, etc. Also detrimental are updated evacuation maps, fire warning systems, two Emergency Operation Centers (EOCs), secondary access (ingress/egress), 200 feet fire break (buffer), fire prevention (protection) ordinance, etc. While being prepared for emergencies through "good sound planning" doesn't guarantee survival it is an alternative preferable to the lawsuits against communities that saved themselves and developers critical infrastructure costs.

Members of the Commission, a one-solution-fits-all type of recommendations to any of your issues will not work since various and different problems led to the extraordinary fire incidents in the impacted communities. Otherwise, the only solution that will do the trick as far as planning goes is to set a development moratorium--which is impractical, and unwelcome to communities and developers, and jeopardizes the State's housing needs--in order to deal with all of the impediments to fire protection/public safety.

Members of the Commission, I recently learned that the State Resources Agency was, or still is, on the brink of extinction--November 12, 2003 letter to all Resources Agency staff from Director Mary D. Nichols. Did any of the Agency's Legislative woes contribute to the fire incidents' problems? Since new Agency Director, Mr. Michael Chrisman, was appointed on November 21, 2003, is the likelihood of shutting down the Agency still a reality, or is the threat over? If the Resources Agency is still in business, how did it become viable between November 12, 2003 and November 21, 2003? What is the Agency's budget? Were there any Agency staff lay-offs? If so, how many?

Members of the Commission, it has been very helpful to have the information about your meetings on the State's OES Website. It would be just as helpful to have the information provided in printed form at the various communities' City Hall's, and in a language other than English because not all members of the public have access to a computer, and language was and continues to be a stumbling block. Thank you.



Sincerely,

Mrs. Teresa Jordan

PS: Why is the Commission's January 21, 2004 San Diego meeting not scheduled for a full day?

CA Governor's Office of Planning and Research,  
Government Code Section 65040.5:

- (a) The office shall notify a city or county with a general plan that has not been reviewed within eight years.
- (b) The office shall notify the Attorney General if a general plan of a city or county has not been revised within ten years.

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STATE OF CALIFORNIA  
GOVERNOR'S BLUE RIBBON FIRE COMMISSION

BEFORE THE GOVERNOR'S BLUE	)	
RIBBON FIRE COMMISSION,	)	TRANSCRIPT OF PROCEEDINGS
	)	January 7, 2004
Senator William Campbell, Chair	)	Ventura County, California
	)	

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CHAIR CAMPBELL: **[mid-sentence]** laryngitis. And for anybody in politics, laryngitis is a catastrophic illness. But we'll try and see how long the voice holds up. We'd like to first of all welcome you to Ventura County. It was the intent of the commission to hold one meeting in each county of the five counties involved in the October/November fires here in Southern California. So, we'd like to ask you to stand at this point and we'd ask the chairperson of the Ventura County Board of Supervisors, Judy Mikels, to lead us in the pledge of our flag.

**[Pledge of Allegiance is recited.]**

CHAIR CAMPBELL: Thank you. If I might go over some details for the members of the commission. The way in which you turn on your mike is you press the button, the green button, at the bottom. And when you press it a second time, it will turn it off.

Good morning, ladies and gentlemen. My name is William Campbell and I'm Chair of the Governor's Blue Ribbon Commission on the fire. The commission members and I welcome you to this third hearing in a review of the state's efforts to combat the destructive series of wildland and wildland urban interface fires that scourged Southern California last October and November. The fires burned nearly three-quarters of a million acres, destroyed over 3,600 homes and took the lives of 22 people. And now we are witnessing the tragic aftermath of these fires. Fifteen people lost their lives when a church camp was inundated by a mudslide, resulting from the loss of protective vegetation due to the fires. As the former Chairman of the California State Legislature Select Committees on Fire Services, and as Joint Committee on Fire, Police and Emergency Disaster Services, I have participated in several different reviews of federal, state and local firefighting efforts. We owe it to our communities and the residents and the brave firefighters to take this opportunity to ascertain what government, the private sector, our communities, and



1 to the public safety all across the country. I'm here today to pledge NFPA's assistance to the commission's  
2 efforts. Our staff and our committees will be happy to assist you in any way possible. We all share your  
3 goal of strengthening public safety. Although most of the elected officials have left, I would like to just  
4 add one comment. You all have a very significant challenge in front of you. But the fortunate thing for  
5 you, is you have the experts that are probably the cream of the crop, not only in the United States but  
6 throughout the world in trying to address this problem. The people that you have been hearing from today,  
7 and many of the other fire service leaders that are not here today, really understand this problem and can  
8 help you solve this very serious issue. So it is very fortunate that the problem is here with this level of  
9 expertise that you have to help you deal with this serious issue. Thank you.

10 CHAIR CAMPBELL: Thank you very much, Gary. Mrs. Theresa Jordan. Mrs. Jordan, you have  
11 submitted at least 60 pages, which we are going to make part of the official record. With that  
12 understanding, would you be as succinct as possible?

13 MRS. JORDAN: Mr. Chairman and members of the commission, this letter is completely different  
14 from anything else that I have submitted, but it does touch base on all the issues that I have pretty much  
15 covered in all the letters. It's about 10 minutes, but if you'd like to just give me 5 minutes to read into it,  
16 then you have the letter.

17 CHAIR CAMPBELL: If you would summarize, and we would accept the letter and put the full  
18 letter in the testimony.

19 MRS. JORDAN: Well, I'll read at least the first three pages.

20 CHAIR CAMPBELL: Fair enough.

21 MRS. JORDAN: Good afternoon, members of the commission. Theresa Jordan, Simi Valley  
22 resident. I have a letter on the planning decisions discussion topic that I will read into the record, copies  
23 have been provided for your consideration. My letter reads:

24 Dear Members of the Commission:

25 Why, when Ventura County sustained small property losses and no deaths, even though over  
26 170,000 of land burned, am I before you? Because, more could have been done previous to the Simi  
27 Valley fire incident to keep the blaze smaller. Had the Ventura County Fire Protection District anticipated  
28 the fire becoming a runaway train since the winds in the canyons are erratic, the impacts to our westerly

1 neighbors would have been different. A smaller blaze would have freed up firefighting resources badly  
2 needed elsewhere and make a big difference in the areas that sustained loss of life and high property  
3 destruction. Because while the counties of San Diego and San Bernardino, and locally the city of  
4 Moorpark, have agendized the fire incidents, the city of Simi Valley has not. The city of Moorpark held a  
5 workshop for its citizens. My city has not. Because not enough was done and is being done for the  
6 independent living, legally blind, because a person who had had recent hip surgery was told to leave her  
7 vehicle and had to walk home while other drivers were allowed with their vehicles into the same vicinity  
8 into the west end of town, because people were allowed to gawk within close range of the fire on the  
9 easterly end of town, because a horrendous traffic snarl was allowed to take place at the intersection of  
10 Yosemite Avenue and Alamo Street, which would have hampered emergency vehicles and evacuation of  
11 residents, had this been necessary, because somewhere down the line community's multi-hazard functional  
12 plans broke down, and because these problems are a symptomatic of the deficiencies allowed in the  
13 development and emergency planning process due to the unjust postponement of community's  
14 comprehensive general plan updates. Public safety must never be compromised. Members of the  
15 commission, from all of the news articles that I have read while numerous problems affected the outcome  
16 of these catastrophic incidents, one of the common problems that encumbered communications, stretched  
17 resources, fire warnings, evacuations, etc., in every community was planning – inadequate, inaccurate,  
18 and/or the lack of. While the local government level development process is cut and dry, the same cannot  
19 be said about emergency preparedness and response planning, even though the two go hand in glove. In  
20 the 15-plus years that I have participated in the public hearing process for numerous development projects  
21 in my city, the one issue that I opposed most of them on is public safety. I've done so because these two  
22 words mean different things in my city, and apparently the same seems to be true of other communities.  
23 Police protection is emphasized above emergency preparedness. If communities realize that it is better not  
24 making the news because disaster did not strike in town, then being number one or two on this FBI's list of  
25 safest cities, then the emergency preparedness part of the planning process, currently consisting of  
26 education the public at schools, groups, organizations and emergency exposition dates, will finally get its  
27 place in the sun, uniformity. Otherwise public safety with regard to fires will continue to be a menu of  
28 emergency expo day, where fire trucks are displayed, families take pictures with firefighting personnel,



1 printed fire prevention information is readily available, and everyone is happy until disaster strikes and  
2 chaos occurs. In Simi Valley, the major emphasis of these emergencies preparedness expos continues to be  
3 public education on earthquake preparedness. For the past couple of years the expo has been combined  
4 with the Chamber of Commerce Street Fair. This combination takes away from what the participant  
5 learned and the information sheets end up in some drawer, box, or altogether discarded. Members of the  
6 commission, also in my city, public safety with regard to emergencies is not addressed, or is inadequately  
7 addressed in development projects, negative declarations, and in environmental impact reports. The only  
8 process that can back up any deficiencies in emergency planning issues is the general plan updated,  
9 specifically the safety elements multi-hazard functional plan policy since the citizenry believes that  
10 firefighting resources will save them from themselves in extraordinary situations. News articles of people  
11 previously voicing concerns that their homes could be bypassed during a fire incident have either been  
12 ignored or never read. Otherwise, more people would have educated themselves on how to safeguard  
13 property and lives. Instead, folks end up fending for themselves, evacuating at the last minute, or taking a  
14 dangerous stand to protect their property. I doubt that the fire incidents of October 2003 will serve as an  
15 incentive for communities to undertake the comprehensive general plan update. It is high time that elected  
16 and appointed government officials and agencies personnel walk in the shoes of disaster victims and  
17 survivors. Otherwise, in California, we will suffer more and deadlier catastrophes. Members of the  
18 commission, it is heartbreaking to read the mind boggling accounts of the victims and survivors, as well as  
19 of the firefighting crews, because in May 1985, Mr. William Medigovich, then Director of the California  
20 Governor's Office of Emergency Service, stated in the letter to county administrators, city managers, c hair  
21 persons, Boards of Supervisors, mayors, and the Emergency Services Director's coordinators that, "State  
22 and local governments share a responsibility to be prepared for emergencies which threaten the citizens and  
23 resources of California. We must develop and maintain plans and programs that enable us to discharge this  
24 responsibility in time of emergency. It is essential that state and local plans create a more effective  
25 emergency response structure." More flabbergasting has been the falling on deaf ears, and the emergency  
26 management and planning process from the Governor's Office of Emergency Services to the local  
27 government agencies of Mr. Medigovich's statements on the state-of-the-art, multi-hazard, functional plan  
28 guidance. "With teamwork and the application of this guidance, we can improve emergency management

1 capabilities throughout the state. This product will be used as the cornerstone for future emergency  
2 response planning efforts. I say this because the chronology of various disaster incidents on the OES  
3 website illustrate the lack of follow-through and lessons not learned in light of the fact that it took the state  
4 9 years to update it's own emergency plan. People should not –

5 **(UNIDENTIFIED SPEAKER):** (Whispering) Could you pause for a second?

6 MRS. JORDAN: (Whispering) Huh? Oh, I'm sorry.

7 CHAIR CAMPBELL: Finish the paragraph..

8 MRS. JORDAN: Okay. Um, " . . . This product will be used as a cornerstone for future emergency  
9 response plannings." I say this because the chronology of various disaster incidents on the OES website  
10 illustrate the lack of follow-through and lessons not learned in light of the fact that it took the state 9 years  
11 to update it's own emergency plan. People should not have to concern themselves over rebuilding  
12 construction fraud, or fighting bureaucratic red tape with insurance carriers unnecessarily. And you have  
13 my letter.

14 CHAIR CAMPBELL: Ms. Jacobs [sic], I want to commend you, and I mean this sincerely, if we  
15 had a lot of citizens who devoted the time and effort to doing what they could in the communities, the state  
16 would be a lot better off. I appreciate the time you spent here today.

17 MRS. JORDAN: Thank you.

18 CHAIR CAMPBELL: I also very much appreciate the information you've provided this  
19 commission, and I want to thank you very much and wish you a very Happy New Year.

20 MRS. JORDAN: You too. Thank you.

21 CHAIR CAMPBELL: Now, Ladies and Gentlemen, I want to thank the California Highway  
22 Patrol, particularly you Commissioner **HELMICK**, and the officers that were here today to provide  
23 security for this meeting. We thank them very much. And now, ladies and gentlemen, we sit adjourned.

24 [Laughter.]