

Table 1 – FFY 2025 DCSS-LCSA POC Summary of Changes

Page	Section	Change
4	Section IV.A.4.A.i.	Public Inquiry Response Team coordinates with LCSA Ombudsperson <i>liaison(s)</i> to respond to participants or outside inquiries.
7	Section IV.E.1.c.	Coordinate and oversee <del>the quarterly</del> data reliability reviews and participate in other data reliability efforts consistent with Department directives. This ensures the maintenance of complete and reliable data in accordance with the standards set forth by the federal incentive funding system
8	Section IV.E.2.d.	Request and require the LCSA to provide all fiscal and administrative records necessary to comply with the Office of Management and Budget's Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards set forth in Title 2 CFR Part 200 as well as <i>coordinating</i> access to necessary case and financial records.
9	Section IV.E.3.b.	3)b) Require LCSA to provide to independent auditors all case records necessary to comply with the Office of Management and Budget's Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards set forth in Title 2 CFR Part 200 as well as <i>coordinating</i> access to necessary case and financial records.
9	Section IV.F.	F. In accordance with 45 CFR §§ 303 and 308, the Department will conduct the Annual Federal Self-Assessment Review on a sample of selected cases beginning October 1st of each year to measure compliance with and ensure the implementation of actions necessary to meet federal requirements. The Department will inform the LCSA Compliance Coordinator of the preliminary findings of non-compliance. The Department will make a final determination regarding the preliminary findings in consideration of additional information provided by the LCSA. <i>The Department will finalize the results of the review by March 31st of the following year.</i>
10	Section IV.F.	The Department will assess and identify the need for compliance reviews in programmatic areas. Compliance reviews may entail <i>a review</i> of cases, data, or <i>an</i> onsite <i>review</i> at the LCSA.

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10	Section IV.G.	1) Per 45 CFR § 302.30 and FC § 17210, establish systems for informing the public, including <del>custodial and noncustodial parents of dependent children</del> <i>persons receiving support and parents ordered to pay support</i> , of its services and operations.
17	Section V.4.	4) Conduct customer service surveys regularly. <i>LCSAs using internal surveys</i> <del>and</del> provide results <del>monthly</del> <i>regularly</i> to the Department.
19.	Section V.A.3.c.	3) c) Per IRS Publication 1075, retain electronic and non-electronic FTI logs <del>for five</del> <i>seven</i> years.
		44)a)i) The Ombudsperson shall be the liaison with the Department for all issues relating to the Ombudsperson program <i>and</i> <del>The Ombudsperson</del> shall review complaint activity.; <del>identify systemic issues, and make recommendations to the LCSA Director for improvement of services to customers.</del>
27	Section V.E.3.b.	b) Provide necessary case records to independent auditors. Recipients and sub-recipients are responsible for obtaining audits in accordance with the Single Audit Act Amendments of 1996 2 CFR Part 200, Subpart F – Audit Requirement Sections 200.500 – 200.521. In addition, each sub-recipient shall permit independent auditors to have access to the records and financial statements. <i>The LCSA, when informed of a single audit, shall inform the Department by way of email (DCSSOAC@dcss.ca.gov) and provide the commencement date and the period under review.</i>
29	Section J.1.b.	1) b) <del>Sample-Specific</del> safeguarding language is available on the Information Security site on California Child Support Central.
various	various	Update Office of Child Support Enforcement (OCSE) to Office of Child Support Services (OCSS) throughout document
Exhibit 7	Exhibit 7	<i>Safeguarding Contract Language can be found on California Child Support Central: California Child Support Central&gt;Systems Resources&gt;Information Security&gt;Compliance&gt;Security Agreements&gt;Contract Security Exhibits</i>