



FY 2024-25 INFORMATION TECHNOLOGY SERVICES AND NETWORK SERVICES RATES			
Service	Unit of Measure	Service Rates per Month	
		FY 2023-24	FY 2024-25
Applications Architect/Supervisor	Per Hour	\$ 104.75	\$ 111.70
Chief Information Security Officer	Per Hour	N/A	\$ 154.86
Chief ITSD Telecommunications	Per Hour	\$ 123.27	\$ 135.80
Cybersecurity - CISO	Per License	\$ 2.62	\$ 4.09
Data Communications Specialist	Per Hour	\$ 104.08	\$ 116.11
Data Network Access	Per Access	\$ 16.24	\$ 14.85
Data Systems Architect	Per Hour	\$ 108.32	\$ 119.14
Data Systems Manager	Per Hour	\$ 131.24	\$ 142.86
Database Administration	Per Database	\$ 174.69	\$ 153.60
Desktop Support Analyst I	Per Hour	\$ 62.37	\$ 71.80
Desktop Support Analyst II	Per Hour	\$ 77.52	\$ 90.51
Desktop/Laptop Support Services	Per Device	\$ 102.99	\$ 110.73
Housing, IT Services Data Center	Per Watt	\$ 0.38	\$ 0.05
HSA - Manager Info Technology	Per Hour	N/A	\$ 157.25
Information Systems Analyst	Per Hour	\$ 86.82	\$ 92.36
Information Systems Programmer Analyst	Per Hour	\$ 77.35	\$ 80.37
Information Systems Security Architect	Per Hour	\$ 109.61	\$ 113.29
Information Systems Support Analyst II	Per Hour	\$ 94.39	\$ 117.88
Manager, Application Development	Per Hour	\$ 132.78	\$ 146.43
Manager, ITSD Project	Per Hour	\$ 121.33	\$ 137.61
Microwave Assisted Broadband (Ceragon MW)	Per Access	\$ 698.31	\$ 433.42
Microwave Express (Ubiquity MW)	Per Access	\$ 138.76	\$ 171.69
Mobile Device Management (MDM)	Per Device	\$ 6.47	\$ 6.19
Mobile Radios (T&M - time and materials basis)	T&M	T&M	T&M
Office 365 – E-1 License	Per License	\$ 17.24	\$ 20.56
Office 365 – E-3 License	Per License	\$ 24.77	\$ 29.38
Office Systems Support Analyst I	Per Hour	\$ 92.37	N/A
Office Systems Support Analyst II	Per Hour	\$ 103.85	N/A
Office Systems Support Analyst I/II	Per Hour	N/A	\$ 112.67
Off-Network Phone/Fax Support	Per Access	\$ 4.89	\$ 4.99
Overtime	Per Hourly Rate	1.5x	1.5x
PeopleSoft Architect	Per Hour	\$ 97.79	\$ 91.02
Principal Application Architect Supervisor	Per Hour	\$ 111.07	\$ 132.05
Principal Information Systems Support Analyst	Per Hour	\$ 101.02	\$ 126.43
Principal Network Systems Analyst	Per Hour	\$ 109.13	\$ 124.08
Principal Office Systems Support Analyst	Per Hour	\$ 116.11	\$ 126.75
Print Services	Per Printer	\$ 15.47	\$ 19.03
Radio Repeaters	Per Radio	N/A	\$ 15.26
RPT1	Per Access	\$ 108.38	N/A
RPT2	Per Access	\$ 216.76	N/A
RPT3	Per Access	\$ 693.62	N/A
RPT4	Per Access	\$ 928.96	N/A
Regional Radio System:			
Full Access	Per Radio	N/A	\$ 146.17

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		FY 2023-24	FY 2024-25
Regional Access	Per Radio	N/A	\$ 19.96
Security Services Access	Per Access	\$ 16.13	\$ 15.26
Senior Computer Operator	Per Hour	\$ 61.48	\$ 67.85
Senior Program Administrator	Per Hour	\$ 83.03	\$ 101.54
Server Back-Up Services	GB Per Server	\$ 0.14	\$ 0.14
Service Desk - IT Services	Per License	\$ 9.21	N/A
Service Desk Technician	Per Hour	\$ 50.49	\$ 56.56
Stand-by Rate	Per Hourly Rate	0.25x	0.25x
Storage Area Network	Per GB	\$ 0.04	\$ 0.08
Telecommunications Circuit Charges	Actual	Actual	Actual
Telecommunications Network Analyst III	Per Hour	\$ 101.17	\$ 109.59
Telecommunications Network Installer III	Per Hour	N/A	\$ 77.92
Telecommunications Network Specialist II	Per Hour	\$ 78.89	N/A
Telecommunications Network Specialist III	Per Hour	\$ 84.23	N/A
Telecommunications Network Specialist II/III	Per Hour	N/A	\$ 88.32
Telecommunications Network Supervisor	Per Hour	\$ 82.98	\$ 72.59
Unix / Linux Server Support Services	Per Server	\$ 661.22	\$ 1,192.62
Vault	Per Device	\$ 136.27	\$ 17.92
VMware Servers	Per Server GB	N/A	\$ 17.71
VMware Server – Small	Per Server	\$ 42.43	N/A
VMware Server – Medium	Per Server	\$ 93.99	N/A
VMware Server – Large	Per Server	\$ 175.33	N/A
VMware Server – Extra Large	Per Server	\$ 297.64	N/A
Voice Network Access	Per Access	\$ 30.88	\$ 30.23
Web Application Hosting	Per Application	\$ 260.74	\$ 1,030.84
Website Hosting	Per Website	N/A	\$ 646.60
Windows Server Support	Per Server	\$ 36.10	\$ 123.64

HUMAN SERVICES AGENCY			
Service		FY 2023-24	FY 2024-25
Homeless Services - Homeless Management Information Services (HMIS):			
User Participation Fee per License - Single Rate		\$ 330.00	\$ 330.00